



100 CITIBANK DRIVE  
BLDG 1 FL 1  
SAN ANTONIO TX 78245-9966

July 8, 2024

Return Service Requested

## ACTION REQUIRED

00010414 1 01901135 DTF 00010397

01016076

K303



CHARLES HENRY PROPERTIES, LLC  
PO BOX 682  
NEW YORK NY 10108-0682

Account Ending 3021

## Your CitiBusiness Streamlined Checking account was overdrawn on 07/05/2024

Please make a deposit.

We wanted to notify you that on July 5, 2024, your account was overdrawn due to a transaction(s) that exceeded your available balance that day. For further details about the transaction(s), please see below.

To avoid a temporary account block, please **make a deposit** to cover your current total overdrawn amount of \$-10,631.08.

Here are the transactions that were returned:

Amount	Transaction Type	Fee Charged
\$17,292.69	ACH	\$35.00

### Account Details on July 5, 2024:

Starting balance	\$6,661.61
Available balance	\$6,661.61
Item presented/other withdrawals	\$17,292.69
Amount that exceeded available balance	\$-10,631.08



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## ACTION REQUIRED

### Here are some tips to help you manage your account and avoid overdrafts in the future:

- Easily view all of your transactions in the Citi Mobile® App, CitiBusiness® Online Mobile App, Citi® Online at [citi.com](https://citi.com), or CitiBusiness® Online at [citibusinessonline.com](https://citibusinessonline.com)
- Add money to your account online, deposit a check right from the Citi Mobile App, or by using Remote Check Deposit through CitiBusiness Online, or visit your local Citibank branch to transfer funds
- Sign up for account alerts ([citi.com/accountalerts](https://citi.com/accountalerts)) that will notify you of a low balance and more
- Learn about how you can use Safety Check or Checking Plus Line of Credit for added overdraft protection by visiting Citi Online at [citi.com](https://citi.com)

If you have any questions, please visit the Citi Mobile App, Citi Online at [citi.com](https://citi.com), CitiBusiness Online at [citibusinessonline.com](https://citibusinessonline.com), or call us at 1-877-528-0990 (TTY: 1-800-788-0002 for hearing and speech impaired services only), Monday - Friday, 7:00 am - 11:00 pm, and Saturday - Sunday, 9:00 am - 5:30 pm, ET.

Your Citi Team

Calls are randomly monitored and recorded to ensure quality service.

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**! ACTION REQUIRED**

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For the protection of your account, Zelle should only be used to send money to friends, family or others you trust. Sending money with Zelle is similar to making a payment in cash. Neither Citibank nor Zelle offer a protection program for any authorized payments made with Zelle - for example, if you make a purchase using Zelle but you do not receive the item or the item is not as described or as you expected.

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