



Current balance due

\$1,346.71**Pay By**
05/17/23

336 E 56 ST H&OB

42-2103-0759-0007-8

May 6, 2023

IMPORTANT TURN-OFF OF SERVICE NOTICE

We're writing to let you know that your May 6, 2023 bill had a past due balance of \$551.71 plus a deposit request for \$795.00.

We are sorry but your service will be turned off unless payment of \$1,346.71 is received by May 17, 2023.

Our records indicate that our bills are being mailed to:

P.O. BOX 682
NEW YORK NY 10108

An Explanation of your rights has been included.

If you have questions, please call us at 1-212-243-3003.

Credit Operations

FINAL TERMINATION NOTICE NON-RESIDENTIAL RIGHTS**ACT NOW TO AVOID A SERVICE TURN-OFF!**

Your payment is overdue. Your utility service will be turned off if we do not receive your payment by the due date of this notice. Please pay the overdue amount immediately. Pay by telephone using your checking account at 1-888-925-5016. If you cannot pay the amount in full or have a question about your account, call 1-877-262-6633 24 hours a day and we can explain how you can avoid a shutoff.

IMPORTANT INFORMATION ABOUT YOUR RIGHTS AND OBLIGATIONS

SAD

Tear or Cut here

Wondering if you can get a better deal on your energy needs? Explore your choices at www.PowerYourWay.com.

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PO Box 1701
New York, NY 10116-1701

Account number: 42-2103-0759-0007-8

Pay By
05/17/23**\$1,346.71**Amount
Enclosed

0000878 01 AB 0.504 01 TR 00003 CELLD12 0000000000

CHARLES HENRY
PROPERTIES LLC
336 E 56TH ST
NEW YORK NY 10022-4145

Please make checks payable to **Con Edison**

PO BOX 1701
NEW YORK, NY 10116-1701

0020 422103075900078 000000000000 70000134671



000878 CELLD12 001601 0000000000

Dishonored Checks: If, in the past 24 months, you have made a payment by check that was dishonored by your bank, we may require you to pay by cash, certified check or money order to avoid the loss of your service. Provided there was only one dishonored check in this period, you will then be permitted to resume making check payments. However, if a subsequent check is dishonored, you will be charged a \$12 penalty and may be subject to the immediate loss of your service. We will also prohibit check payments on your account for a period of six months.

Collection Charge: You will be charged \$29 if we have to send a collector to your premises. You will be charged \$114 if we disconnect service at the pole or manhole. All collection charges are subject to applicable sales tax.

Reconnection of Service: If your service is turned off for nonpayment and you have paid or made arrangements with us to pay the overdue bills and/or requested deposit, there will be an additional charge for reconnecting service. A charge of \$26 will be applied to reconnect Monday through Friday, 8 a.m. to 4 p.m., except holidays. A charge of \$28 will be applied to reconnect at any other time. If service is reconnected at the pole or manhole, there will be a charge of \$271. **All reconnection charges are subject to applicable sales taxes.** It may take up to 24 hours to restore service after you have made payment arrangements.

Bring this notice to our attention when paying this bill.

Deferred Payment Agreement: If you are unable to pay the overdue bills and/or required deposit in full, you may be eligible for a payment agreement to pay the balance in installments.

You are ineligible for a deferred payment agreement if any of the following apply:

- you owe any amounts under a prior deferred payment agreement
- you failed to make timely payments under a prior deferred agreement in effect during the previous 12 months
- you are a publicly held company, or a subsidiary thereof
- you are a seasonal, short-term, or temporary customer
- you are an electric customer who, during the previous 12 months, had a combined average monthly billed demand on all your accounts in excess of 20 kW or registered any single demand on any account in excess of 40 kW
- you are a gas customer who during the previous 12 months had a combined total consumption for all your accounts in excess of 4,000 therms
- we can demonstrate that you have the resources to pay the bill

If you are eligible, you will need to make a down payment of 30% of what you owe or the cost of twice your average monthly bill, whichever is greater, plus the full amount of any charges billed after the issuance of the termination notice which are in arrears at the time the agreement is entered into. However, if we have to send a collector to your premises, you will be required to make a down payment of up to 50% of the arrears or four times your average monthly usage, whichever is greater, plus the amount of any charges billed after the issuance of the termination notice which are in arrears at the time the agreement is entered into. The balance can be paid in installments equal to your average monthly bill or one-sixth of the balance. If a security deposit is requested, you will be permitted to pay this deposit in three installments: 50% down and two monthly payments of the balance. In addition, you must pay your current bills promptly.

Deposit Information: If you are required to pay a security deposit, the deposit amount will not exceed the cost of twice your expected monthly usage, unless your usage varies widely. In that case, the deposit will not exceed the cost of twice your average monthly usage for the peak season. The deposit may later be revised upward or downward based on actual subsequent billing. You may ask us to review your account in order to assure that the deposit is not excessive. Deposit alternatives which provide a level of security equivalent to cash, such as irrevocable bank letters of credit and surety bonds, may be accepted. Deposits earn interest at a rate determined by the PSC. Interest is credited annually and when a final bill is prepared. The deposit will be refunded after three years as long as all payments have been made on time.

Billing Disputes: If you believe your bill is wrong, please call us immediately at 1-800-75-CONED (1-800-752-6633). We will not turn off your service while we investigate your bill as long as you pay the amount not in dispute. If you have a question about your account and are not satisfied with our answer, ask for a supervisor. If you disagree with our findings, you can reach the PSC at www.dps.ny.gov/complaints or on their toll-free line at 1-800-342-3377 for assistance. You may also write them at Public Service Commission, 90 Church Street - 4th Floor, New York, NY 10007-2919.


Contact us 24 hours a day, 7 days a week

 Self-service
conEd.com

 Report a problem
1-800-75-CONED
(1-800-752-6633)

 Pay your bill
1-888-925-5016

 Get information
1-212-243-1900
1-800-75-CONED
1-800-752-6633

 Con Edison
Cooper Station
PO Box 138
New York, NY 10276-0138

Ways To Pay Your Bill

1. **Auto Pay:** Pay your bill automatically from your checking or savings account at no charge. Enroll at conEd.com/MyAccount or call 1-212-243-1900.
2. **Online:** Pay at conEd.com/MyAccount using your bank account, credit card or debit card.
3. **App:** Download the Con Edison app from the App Store or Google Play Store.
4. **Phone:** Pay by phone at 1-888-925-5016 using your bank account, credit card or debit card.
5. **In Person:** Our walk-in centers are open Monday through Friday from 8:30 a.m. to 5 p.m.
6. **Mail:** Send a check or money order, payable to Con Edison, using the envelope provided to authorize us to make a one-time electronic fund transfer from your account or to process the payment as a check. You will not get the check back. Do not send cash.
Con Edison
PO Box 1702
New York, NY 10116-1702

Questions? Call toll free 1-800-75-CONED (1-800-752-6633)

Bronx: 1775 Grand Concourse

Brooklyn: 345 Jay Street

Manhattan: 122 East 124th Street

Queens: 89-67 162nd Street

Staten Island: 1140 Richmond Terrace

Westchester: 1 Bogopa Plaza



