



Current balance due

**\$811.63****Pay By**  
**05/15/23****FINAL TURN-OFF NOTICE****CHARLES HENRY PROPERTIES LLC****Account Number: 42-2103-0755-0012-6****Service delivered to: 336 E 56 STRE 6****Next billing date: Monday, Jun 5, 2023****Your bill breakdown****Last billing period****Your billing summary as of May 6, 2023**

Your previous charges and payments

Total charges from your last bill

\$658.06

Payments through May 4, thank you

-\$407.98

**Balance from previous bill****\$250.08****Your new charges**

Billing period: Apr 06, 2023 to May 04, 2023

Electricity charges - for 28 days

\$102.80

Adjustments

\$3.75

**Total from this billing period****\$106.55****Deposit requirement****\$455.00****Total amount due****\$811.63**Payment is due upon receipt of this bill. To avoid a late payment charge of 1.5%, please pay the total amount due by **May 30, 2023**.**Your average daily electric usage****9.39**  
**kWh****Messages For You**

**There is a turn-off notice on this bill.** Set up a payment agreement to pay your past due balance to ensure your service is not turned off. Your down payment can be as low as 15% and your balance can be paid off over 12 months. Visit [conEd.com/PaymentAgreement](https://conEd.com/PaymentAgreement) or you can call us at 1-800-752-6633.

**KNOW YOUR RIGHTS** information included with this Bill.

**THIS IS A FINAL TURN-OFF NOTICE. PLEASE BRING IT TO OUR ATTENTION WHEN PAYING THIS BILL.** Your service will be turned off unless we receive the \$250.08 overdue on your

account, plus a deposit of \$455 by MAY 15, 2023. We currently pay 3.45% interest per year on deposits. If we must visit you to collect, a \$29 collection charge will be added. A notice explaining your rights is included.

**ADJUSTMENT INFORMATION**

The "Adjustments" amount includes a late payment charge of \$3.75 calculated on the overdue portion of your balance.

Questions? Contact Us: [conEd.com/ContactUs](https://conEd.com/ContactUs) 1-212-243-3003 or 1-877-262-6633

PO Box 1702  
New York, NY 10116-1702**Your Energy Bill**

0013501 01 AB 0.504 01 TR 00041 CEM1NS12 0100010000

CHARLES HENRY  
PROPERTIES LLC

PO BOX 682

NEW YORK NY 10108-0682

**Account number: 42-2103-0755-0012-6****Pay By**  
**05/15/23****\$811.63**Amount  
Enclosed☐ **Enroll in Auto Pay**Please make checks payable to **Con Edison**.**conEdison**PO BOX 1702  
NEW YORK, NY 10116-1702

0020 422103075500126 60000010280 80000081163

M79 M23  
0038201

S 013501 CEM1NS12 018937 0100010000



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Electric Meter Detail - billing period from Apr 06, 2023 to May 04, 2023 (28 days)

Rate: E12 Small Non-Residential

Meter #	New Reading	Reading Type	Date	Prior Reading	Reading Type	Date	Reading Diff	Total Usage
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012624604	21102	Actual	May 04, 23	20839	Actual	Apr 06, 23	263	263 kWh
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### Your Supply Charges

Supply 263 kWh @ 8.8821¢/kWh
Merchant function charge
GRT & other tax surcharges
\$0.88
\$23.36
\$24.82

Your total electricity supply cost for this bill is 9.4¢ per kWh. You can compare this price with those offered by energy services companies (ESCOs). For a list of ESCOs, visit [PowerYourWay.com](http://PowerYourWay.com) or call 1-800-780-2884.

### Understanding your bill

**Basic service charge (Electric):** Charge for basic system infrastructure and customer-related services, including customer accounting, and metering services. A billing and payment processing charge of \$1.28, which may be avoided by switching to an energy services company (ESCO), is also included.

**Billing charges:** These charges are for the electricity you need (supply) and getting the electricity to you (delivery). Rates are based on a 30 day period. When your billing period is more or less than 30 days, we prorate your bill accordingly.

**Delivery:** Charge for maintaining the system through which Con Edison delivers electricity to you.

**Electricity supply:** Charge for the electricity supplied to you by Con Edison.

**GRT & other tax surcharges:** Taxes on Con Edison gross receipts from sales of utility services and other tax surcharges.

**Merchant function charge (Electric):** Charge associated with procuring electricity, credit and collection related activities and uncollectible accounts.

**Sales tax:** Tax collected on behalf of New York City.

**System Benefit Charge (Electric):** The System Benefits Charge recovers costs associated with clean energy activities conducted by the New York State Energy Research and Development Authority (NYSEERDA) and energy efficiency programs implemented by the Company.

**Temperature Data:** Source: Central Park Weather station



**Join our Direct Payment Plan (DPP).** Just place an 'X' in the Auto Pay enrollment box on your payment slip when you mail back your payment by check. We'll use your banking information to enroll you in the plan. Then, each month, after you've had time to review your bill, we will automatically deduct your Con Edison bill payment from your checking account. Join Now.



**Con Edison's offices will be closed Monday, May 29, in observance of Memorial Day.** In the event of an emergency, our call center is available 24 hours a day, every day, including the holiday. However, we will experience very high call volumes on Tuesday, May 30. You can avoid an extended wait by not calling on that day.

## FINAL TERMINATION NOTICE NON-RESIDENTIAL RIGHTS ACT NOW TO AVOID A SERVICE TURN-OFF!

### Ways to pay your bill

- Auto Pay:** Pay your bill automatically from your checking or savings account at no charge. Enroll at [coned.com/MYAccount](http://coned.com/MYAccount) or call 1-212-243-1900.
- Online:** Pay at [coned.com/MYAccount](http://coned.com/MYAccount) using your bank account, credit card or debit card.
- App:** Download the Con Edison app from the App Store or Google Play Store.
- Phone:** Pay by phone at 1-888-925-5016 using your bank account, credit card or debit card.
- In Person:** Our walk-in centers are open Monday through Friday from 8.30 a.m. to 5 p.m.

**Bronx:** 1775 Grand Concourse  
**Brooklyn:** 345 Jay Street  
**Manhattan:** 122 East 124th Street  
**Queens:** 89-67 162nd Street  
**Staten Island:** 1140 Richmond Terrace  
**Westchester:** 1 Bogopa Plaza



Save a stamp. Pay your bill online at [Coned.com/MYAccount](http://Coned.com/MYAccount)

Go Paperless!



Scan the QR code with your smart device or visit [coned.com/MYAccount](http://coned.com/MYAccount) to enroll in eBill



**Your payment is overdue. Your utility service will be turned off if we do not receive your payment by the due date of this notice. Please pay the overdue amount immediately. Pay by telephone using your checking account at 1-888-925-5016. If you cannot pay the amount in full or have a question about your account, call 1-877-262-6633 24 hours a day and we can explain how you can avoid a shutoff.**

### IMPORTANT INFORMATION ABOUT YOUR RIGHTS AND OBLIGATIONS

**Dishonored Checks:** If, in the past 24 months, you have made a payment by check that was dishonored by your bank, we may require you to pay by cash, certified check or money order to avoid the loss of your service. Provided there was only one dishonored check in this period, you will then be permitted to resume making check payments. However, if a subsequent check is dishonored, you will be charged a \$12 penalty and may be subject to the immediate loss of your service. We will also prohibit check payments on your account for a period of six months.

**Collection Charge:** You will be charged \$29 if we have to send a collector to your premises. You will be charged \$114 if we disconnect service at the pole or manhole. All collection charges are subject to applicable sales tax.

**Reconnection of Service:** If your service is turned off for nonpayment and you have paid or made arrangements with us to pay the overdue bills and/or requested deposit, there will be an additional charge for reconnecting service. A charge of \$26 will be applied to reconnect Monday through Friday, 8 a.m. to 4 p.m., except holidays. A charge of \$28 will be applied to reconnect at any other time. If service is reconnected at the pole or manhole, there will be a charge of \$271. **All reconnection charges are subject to applicable sales taxes.** It may take up to 24 hours to restore service after you have made payment arrangements.

**Bring this notice to our attention when paying this bill.**

**Deferred Payment Agreement:** If you are unable to pay the overdue bills and/or required deposit in full, you may be eligible for a payment agreement to pay the balance in installments.

You are ineligible for a deferred payment agreement if any of the following apply:

- you owe any amounts under a prior deferred payment agreement
- you failed to make timely payments under a prior deferred agreement in effect during the previous 12 months
- you are a publicly held company, or a subsidiary thereof
- you are a seasonal, short-term, or temporary customer
- you are an electric customer who, during the previous 12 months, had a combined average monthly billed demand on all your accounts in excess of 20 kW or registered any single demand on any account in excess of 40 kW
- you are a gas customer who during the previous 12 months had a combined total consumption for all your accounts in excess of 4,000 therms
- we can demonstrate that you have the resources to pay the bill

If you are eligible, you will need to make a down payment of 30% of what you owe or the cost of twice your average monthly bill, whichever is greater, plus the full amount of any charges billed after the issuance of the termination notice which are in arrears at the time the agreement is entered into. However, if we have to send a collector to your premises, you will be required to make a down payment of up to 50% of the arrears or four times your average monthly usage, whichever is greater, plus the amount of any charges billed after the issuance of the termination notice which are in arrears at the time the agreement is entered into. The balance can be paid in installments equal to your average monthly bill or one-sixth of the balance. If a security deposit is requested, you will be permitted to pay this deposit in three installments: 50% down and two monthly payments of the balance. In addition, you must pay your current bills promptly.

**Deposit Information:** If you are required to pay a security deposit, the deposit amount will not exceed the cost of twice your expected monthly usage, unless your usage varies widely. In that case, the deposit will not exceed the cost of twice your average monthly usage for the peak season. The deposit may later be revised upward or downward based on actual subsequent billing. You may ask us to review your account in order to assure that the deposit is not excessive. Deposit alternatives which provide a level of security equivalent to cash, such as irrevocable bank letters of credit and surety bonds, may be accepted. Deposits earn interest at a rate determined by the PSC. Interest is credited annually and when a final bill is prepared. The deposit will be refunded after three years as long as all payments have been made on time.

**Billing Disputes:** If you believe your bill is wrong, please call us immediately at **1-800-75-CONED (1-800-752-6633)**. We will not turn off your service while we investigate your bill as long as you pay the amount not in dispute. If you have a question about your account and are not satisfied with our answer, ask for a supervisor. If you disagree with our findings you can reach the PSC at [www.dps.ny.gov/complaints](http://www.dps.ny.gov/complaints) or on their toll-free line at 1-800-342-3377 for assistance. You may also write them at Public Service Commission, 90 Church Street - 4th Floor New York, NY 10007-2919

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