



Exclusive savings for Spectrum Business Internet customers

**Spectrum Mobile Business Unlimited
4 lines for**

\$80

/mo total
Business Internet is required.
Corporate Liability plans available.

Add up to 20 lines at the same low price per line

- **Unlimited talk, text and data**
(reduced speeds after 30 GB)
- **No fees** for mobile hotspot data
- **Nationwide 5G** included

J.D. POWER AWARD

**#1 in Customer
Satisfaction**

for Small Business
Internet Service



Call 1-877-785-9422 or Visit spectrum.com/business/mobile

Limited-time offer; subject to change. Qualified Spectrum Business customers only. Must not have subscribed to applicable services w/ in the last 30 days & have no outstanding obligation to Charter. Standard rates apply after promo period or if qualifying services not maintained. **BUSINESS UNLIMITED MOBILE:** Per line activation fee, Spectrum Business Internet and Auto Pay required. Devices excluded from offer. Smartwatch does not qualify as a line. Reduced speeds after 30 GB of usage per line, 10 GB for Mobile Hotspots. **J.D. POWER AWARD:** For J.D. Power 2025 award information, visit jdpower.com/awards. Services subject to all applicable service terms & conditions, which are subject to change. Services & promo. offers not avail. in all areas. Pricing subject to change. Installation & other equipment charges, taxes & fees may apply. Restrictions apply. Call for details. ©2025 Charter Communications, all rights reserved.

BAP-2509-NMOB

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4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652
8633 2440 DY RP 09 10102025 NNNNNYNN 01 000398 0002

CHARLES HENRY PROPERTIES
336 E 56TH ST GRND FL
NEW YORK NY 10022-4145



815020007222698500258913

Invoice Number: 2226985100925
 Account Number: 8150 20 007 2226985
 Security Code: 5373

Charles Henry Properties

Contact Us

Visit us at SpectrumBusiness.net
 Or, call us at **855-252-0675**

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Get TV Designed for Your Business.

Choose the entertainment solution that fits your needs.

Business TV Stream

\$40 per month
for one year

OR

Business TV

\$40 per month
for one year

- **90+** HD channels of news and top entertainment
 - Ideal for businesses that don't need local channels
 - No cable box required
-
- **45+** HD channels, including CBS, ABC, NBC, ESPNNews and more
 - Customize your lineup with add-on packages
 - Use a cable box or stream on the Spectrum TV App

Switch now, risk-free | Call 1-855-281-1805

Visit spectrum.com/business

Limited-time offer; subject to change. Qualified Spectrum Business customers only. Must not have subscribed to applicable services w/ in the last 30 days & have no outstanding obligation to Charter. Standard rates apply after promo period or if qualifying services not maintained. A monthly \$5 Payment Processing Charge will be applied to customer accounts not enrolled in Auto Pay. **BUSINESS TV STREAM:** Offer requires bundled purchase of Business TV Stream with Business Internet. Additional taxes/fees may apply. Spectrum TV App required. Spectrum Business streaming video service is only accessible through Spectrum Business Internet connection at business location. Account credentials may be required to stream some TV content online. Channel availability based on level of service and not all channels available in all markets or locations. **BUSINESS TV:** Offer requires bundled purchase of Business TV service with Business Internet. Taxes, fees and surcharges (bdcst surcharge up to \$28.00/mo.) extra and subject to change during and after the term; installation, equipment and additional services are extra. TV equipment may be required, charges apply. Channel availability based on level of service and not all channels available in all markets or locations. Additional equipment may be required to access PEG channels. Services subject to all applicable service terms & conditions, which are subject to change. Services & promo. offers not avail. in all areas. Pricing subject to change. Installation & other equipment charges, taxes & fees may apply. Restrictions apply. Call for details. ©2025 Charter Communications, all rights reserved.

October 9, 2025
Invoice Number: 2226985100925
Account Number: **8150 20 007 2226985**
Security Code: **5373**
Service At: 336 E 56TH ST FL GRND
NEW YORK NY 10022-4145

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Summary

Service from 10/09/25 through 11/08/25
details on following pages

Previous Balance	124.98
Payments Received	0.00
Past Due Balance - Due Now	\$124.98
Spectrum Business™ Internet	89.99
Spectrum Business™ Voice	29.99
Other Charges	5.00
One-Time Charges	8.95
Current Charges Due By 10/26/25	\$133.93
Total Due	\$258.91

ACTION REQUIRED: ACCOUNT STATUS DELINQUENT

Your account is now in a delinquent status. The total delinquent amount is due immediately and must be paid to avoid collections activity including, potential service suspension. If you resume service after disconnection due to nonpayment, your past due balance, along with first month of service and a reconnection fee will be required.



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NEW YORK NY 10022-4145

**NEWS AND INFORMATION**

NOTE. Taxes, Fees and Charges listed in the Summary only apply to Spectrum Business TV and Spectrum Business Internet and are detailed on the following page. Taxes, Fees and Charges for Spectrum Business Voice are detailed in the Billing Information section.

Enjoy multi-line savings on Business Mobile with 4 lines for \$80/mo total. Call **1-866-706-3793** to claim this exclusive offer.

Pick the right TV package for your business. Stream popular news, sports and entertainment channels! Call **1-866-439-5143** today.



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NEW YORK NY 10022-4145

Total Due	\$258.91
Amount you are enclosing	\$

Please Remit Payment To:

CHARTER COMMUNICATIONS
PO BOX 7186
PASADENA CA 91109-7186



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Charge Details

Previous Balance	124.98
Past Due Balance - Due Now	\$124.98

Payments received after 10/09/25 will appear on your next bill.

Service from 10/09/25 through 11/08/25

Spectrum Business™ Internet

Security Suite	0.00
Domain Name	0.00
Vanity Email	0.00
Spectrum Business Internet	130.00
Promotional Discount	-50.01
Business WiFi	10.00
	\$89.99

Spectrum Business™ Internet Total \$89.99

Spectrum Business™ Voice

Phone number (332) 209-0467	
Spectrum Business Voice	50.00
Promotional Discount	-20.01
Voice Mail	0.00
	\$29.99

For additional call details,
 please visit SpectrumBusiness.net

Spectrum Business™ Voice Total \$29.99

Other Charges

Payment Processing	5.00
Other Charges Total	\$5.00

One-Time Charges

Late Fee	10/09	8.95
One-Time Charges Total		\$8.95

Current Charges Due By 10/26/25 \$133.93
Total Due \$258.91

Billing Information

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit spectrum.net/taxesandfees for more information.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Notice - Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your Spectrum Business services.

Unresolved inquiries: New York State Department of Public Service: visit their website at: www.dps.ny.gov/complaints; phone 1-800-342-3377.

The following taxes, fees and surcharges are included in the price of the Spectrum Business Voice services - TAXES: MCTD (186E) Surcharge \$0.16, Sales Tax \$1.82. FEES AND CHARGES: E911 Fee \$1.00, Federal USF \$1.82, Local Excise Tax \$0.48, Regulatory Recovery Fee \$0.26, State Excise Tax \$0.67, State USF \$0.05.

Late Payment Fee - Amounts that are not paid when due will incur a late payment fee. The late payment fee will be the lesser of one and one-half percent (1.5%) per month or the highest rate chargeable by law.

NYC Complaint Procedures - If your concern has not been resolved to your satisfaction within 30 days, you may contact: New York City Department of Information Technology and Telecommunications (DoITT), 2 MetroTech Center, 4th Floor, Brooklyn, NY 11201. Phone: 311 or email: nyc.gov/complaint

Continued on the next page....

Local Spectrum Store: 700 Broadway, New York NY 10003 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm

Visit Spectrum.com/stores for store locations. For questions or concerns, visit Spectrum.net/support

Simplify your life with Auto Pay!

Spend less time paying your bill
 and more time doing what you love.

It's Easy - No more checks, stamps or trips to the post office
 It's Secure - Powerful technology keeps your information safe
 It's Flexible - Use your checking, savings, debit or credit card
 It's **FREE** - And helps save time, postage and the environment

Set up easy, automatic bill payments with **Auto Pay!**

Visit: spectrumbusiness.net/payment

(My Account login required)

Payment Options

Pay Online - Visit us at SpectrumBusiness.net/payment to get started today! Your account number and security code are needed to register.

For questions or concerns, please call 1-877-227-8711.





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We are a member of the Better Business Bureau of Metropolitan New York Customer Commitment Program - For customer inquiries log on to www.newyork.bbb.org. You have the right to file complaints about changes in cable services tier rates and cable programming services within 90 days of the change being reflected on your bill.

Telecommunications Device for the Deaf - New York Relay Service, 1-800-662-1220 - 24 Hours a day

Problems With Your Bill or Service - Send all billing and service correspondence to: Spectrum Business (formally Time Warner Cable), Attn: Business Services Customer Care, 120 East 23rd Street, 8th Floor, New York, NY 10010

Complaint Procedures - If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.

Spectrum Business Voice - provided by Charter Communications Operating, LLC's voice subsidiaries.



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