

July 9, 2025

Invoice Number: 2226985070925

Account Number: 8150 20 007 2226985

Security Code: 5373

Service At: 336 E 56TH ST FL GRND  
NEW YORK NY 10022-4145**Contact Us**Visit us at [SpectrumBusiness.net](http://SpectrumBusiness.net)

Or, call us at 855-252-0675

**Summary**Service from 07/09/25 through 08/08/25  
details on following pages

Previous Balance	228.91
Payments Received -Thank You!	-228.91
<b>Remaining Balance</b>	<b>\$0.00</b>
Spectrum Business™ Internet	79.99
Spectrum Business™ Voice	24.99
Other Charges	5.00
Current Charges	\$109.98
<b>Total Due by 07/26/25</b>	<b>\$109.98</b>

**Thank you for choosing Spectrum Business.**  
We appreciate your prompt payment and value you as a customer.

**NEWS AND INFORMATION**

**NOTE.** Taxes, Fees and Charges listed in the Summary only apply to Spectrum Business TV and Spectrum Business Internet and are detailed on the following page. Taxes, Fees and Charges for Spectrum Business Voice are detailed in the Billing Information section.

**Telecommunications Relay Service (TRS).**

The Federal Communications Commission (FCC) has adopted use of the 711 dialing code for access to Telecommunications Relay Services (TRS). TRS permits persons with a hearing or speech disability to use the telephone system via a text telephone (TTY) or other device to call persons with or without such disabilities.

For more information about the various types of TRS, see the FCC's consumer fact sheet at

<https://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs>. Please dial 711 to be connected to a TRS Center.

**IMPORTANT BILLING UPDATE.** Your current Promotional Discount is about to expire. As a valued customer, we are pleased to provide you with a new Promotional Discount off of our standard rates. The new Promotional Discount will be effective with your next statement.

**Call 1-833-587-0726** and ask how you can get Spectrum Mobile Business lines for as little as \$20/mo. per line when you get four or more lines. Internet and Auto Pay required.

**Pick the right TV package for your business.** Stream popular news, sports and entertainment channels! Call 1-855-818-5623 today.



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**CHARLES HENRY PROPERTIES**

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Service At: 336 E 56TH ST FL GRND  
NEW YORK NY 10022-4145**Total Due by 07/26/25 \$109.98**

Amount you are enclosing \$

**Please Remit Payment To:**CHARTER COMMUNICATIONS  
PO BOX 7186  
PASADENA CA 91109-7186

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8633 2440 DY RP 09 07102025 NNNNNYNN 01 000407 0002

**Charge Details**

Previous Balance		228.91
Check Payment-thank You	06/23	-101.98
One-time EFT Payment	07/02	-126.93
<b>Remaining Balance</b>		<b>\$0.00</b>

Payments received after 07/09/25 will appear on your next bill.

Service from 07/09/25 through 08/08/25

**Spectrum Business™ Internet**

Security Suite	0.00
Domain Name	0.00
Vanity Email	0.00
Spectrum Business Internet	130.00
Promotional Discount	-60.01
Business WiFi	10.00
	<b>\$79.99</b>

**Spectrum Business™ Internet Total \$79.99**

**Spectrum Business™ Voice**

<b>Phone number (332) 209-0467</b>	
Spectrum Business Voice	50.00
Promotional Discount	-25.01
Voice Mail	0.00
	<b>\$24.99</b>

For additional call details,  
 please visit [SpectrumBusiness.net](http://SpectrumBusiness.net)

**Spectrum Business™ Voice Total \$24.99**

**Other Charges**

Payment Processing	5.00
<b>Other Charges Total</b>	<b>\$5.00</b>

**Current Charges \$109.98**  
**Total Due by 07/26/25 \$109.98**

**Billing Information**

**Tax and Fees** - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit [spectrum.net/taxesandfees](http://spectrum.net/taxesandfees) for more information.

**Terms & Conditions** - Spectrum's detailed standard terms and conditions for service are located at [spectrum.com/policies](http://spectrum.com/policies).

**Notice** - Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your Spectrum Business services.

**Unresolved inquiries:** New York State Department of Public Service: visit their website at: [www.dps.ny.gov/complaints](http://www.dps.ny.gov/complaints); phone 1-800-342-3377.

**The following taxes, fees and surcharges are included in the price of the Spectrum Business Voice services - TAXES:** MCTD (186E) Surcharge \$0.13, Sales Tax \$1.51. **FEES AND CHARGES:** E911 Fee \$1.00, Federal USF \$1.43, Local Excise Tax \$0.40, Regulatory Recovery Fee \$0.22, State Excise Tax \$0.56, State USF \$0.04.

**Late Payment Fee** - Amounts that are not paid when due will incur a late payment fee. The late payment fee will be the lesser of one and one-half percent (1.5%) per month or the highest rate chargeable by law.

**NYC Complaint Procedures** - If your concern has not been resolved to your satisfaction within 30 days, you may contact: New York City Department of Information Technology and Telecommunications (DoITT), 2 MetroTech Center, 4th Floor, Brooklyn, NY 11201. Phone: 311 or email: [nyc.gov/complaint](mailto:nyc.gov/complaint)

Continued on the next page...

Local Spectrum Store: 700 Broadway, New York NY 10003 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm

Visit [Spectrum.com/stores](http://Spectrum.com/stores) for store locations. For questions or concerns, visit [Spectrum.net/support](http://Spectrum.net/support)

**Simplify your life with Auto Pay!**

Spend less time paying your bill  
 and more time doing what you love.

It's Easy - No more checks, stamps or trips to the post office  
 It's Secure - Powerful technology keeps your information safe  
 It's Flexible - Use your checking, savings, debit or credit card  
 It's **FREE** - And helps save time, postage and the environment

Set up easy, automatic bill payments with **Auto Pay!**

Visit: [spectrumbusiness.net/payment](http://spectrumbusiness.net/payment)  
 (My Account login required)

**Payment Options**

**Pay Online** - Visit us at [SpectrumBusiness.net/payment](http://SpectrumBusiness.net/payment) to get started today! Your account number and security code are needed to register.

For questions or concerns, please call **1-877-227-8711**.





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**We are a member of the Better Business Bureau of Metropolitan New York Customer Commitment Program** - For customer inquiries log on to [www.newyork.bbb.org](http://www.newyork.bbb.org). You have the right to file complaints about changes in cable services tier rates and cable programming services within 90 days of the change being reflected on your bill.

**Telecommunications Device for the Deaf** - New York Relay Service, 1-800-662-1220 - 24 Hours a day

**Problems With Your Bill or Service** - Send all billing and service correspondence to: Spectrum Business (formally Time Warner Cable), Attn: Business Services Customer Care, 120 East 23rd Street, 8th Floor, New York, NY 10010

**Complaint Procedures** - If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.

**Spectrum Business Voice** - provided by Charter Communications Operating, LLC's voice subsidiaries.





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