

July 9, 2025
 Invoice Number: 2226985070925
 Account Number: 8150 20 007 2226985
 Security Code: 5373
 Service At: 336 E 56TH ST FL GRND
 NEW YORK NY 10022-4145

Contact Us
 Visit us at SpectrumBusiness.net
 Or, call us at **855-252-0675**

Summary *Service from 07/09/25 through 08/08/25
 details on following pages*

Previous Balance	228.91
Payments Received -Thank You!	-228.91
Remaining Balance	\$0.00
Spectrum Business™ Internet	79.99
Spectrum Business™ Voice	24.99
Other Charges	5.00
Current Charges	\$109.98
Total Due by 07/26/25	\$109.98

Thank you for choosing Spectrum Business.
 We appreciate your prompt payment and value you as a customer.

Spectrum
BUSINESS®

4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652
 8633 2440 DY RP 09 07102025 NNNNNYNN 01 000407 0002

CHARLES HENRY PROPERTIES
 336 E 56TH ST GRND FL
 NEW YORK NY 10022-4145



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NEWS AND INFORMATION

NOTE. Taxes, Fees and Charges listed in the Summary only apply to Spectrum Business TV and Spectrum Business Internet and are detailed on the following page. Taxes, Fees and Charges for Spectrum Business Voice are detailed in the Billing Information section.



Telecommunications Relay Service (TRS).

The Federal Communications Commission (FCC) has adopted use of the 711 dialing code for access to Telecommunications Relay Services (TRS). TRS permits persons with a hearing or speech disability to use the telephone system via a text telephone (TTY) or other device to call persons with or without such disabilities.

For more information about the various types of TRS, see the FCC's consumer fact sheet at <https://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs>. Please dial 711 to be connected to a TRS Center.

IMPORTANT BILLING UPDATE. Your current Promotional Discount is about to expire. As a valued customer, we are pleased to provide you with a new Promotional Discount off of our standard rates. The new Promotional Discount will be effective with your next statement.

Call 1-833-587-0726 and ask how you can get Spectrum Mobile Business lines for as little as \$20/mo. per line when you get four or more lines. Internet and Auto Pay required.

Pick the right TV package for your business. Stream popular news, sports and entertainment channels! Call 1-855-818-5623 today.

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Total Due by 07/26/25	\$109.98
Amount you are enclosing	\$

Please Remit Payment To:

CHARTER COMMUNICATIONS
 PO BOX 7186
 PASADENA CA 91109-7186



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Charge Details

Previous Balance	228.91
Check Payment-thank You	06/23 -101.98
One-time EFT Payment	07/02 -126.93
Remaining Balance	\$0.00

Payments received after 07/09/25 will appear on your next bill.

Service from 07/09/25 through 08/08/25

Spectrum Business™ Internet

Security Suite	0.00
Domain Name	0.00
Vanity Email	0.00
Spectrum Business Internet	130.00
Promotional Discount	-60.01
Business WiFi	10.00
	\$79.99

Spectrum Business™ Internet Total **\$79.99**

Spectrum Business™ Voice

Phone number (332) 209-0467

Spectrum Business Voice	50.00
Promotional Discount	-25.01
Voice Mail	0.00
	\$24.99

For additional call details,
 please visit SpectrumBusiness.net

Spectrum Business™ Voice Total **\$24.99**

Other Charges

Payment Processing	5.00
Other Charges Total	\$5.00
Current Charges	\$109.98
Total Due by 07/26/25	\$109.98

Billing Information

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit spectrum.net/taxesandfees for more information.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Notice - Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your Spectrum Business services.

Unresolved inquiries: New York State Department of Public Service: visit their website at: www.dps.ny.gov/complaints; phone 1-800-342-3377.

The following taxes, fees and surcharges are included in the price of the Spectrum Business Voice services - TAXES: MCTD (186E) Surcharge \$0.13, Sales Tax \$1.51. FEES AND CHARGES: E911 Fee \$1.00, Federal USF \$1.43, Local Excise Tax \$0.40, Regulatory Recovery Fee \$0.22, State Excise Tax \$0.56, State USF \$0.04.

Late Payment Fee - Amounts that are not paid when due will incur a late payment fee. The late payment fee will be the lesser of one and one-half percent (1.5%) per month or the highest rate chargeable by law.

NYC Complaint Procedures - If your concern has not been resolved to your satisfaction within 30 days, you may contact: New York City Department of Information Technology and Telecommunications (DoITT), 2 MetroTech Center, 4th Floor, Brooklyn, NY 11201. Phone: 311 or email: nyc.gov/complaint

Continued on the next page....

Local Spectrum Store: 700 Broadway, New York NY 10003 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm

Visit Spectrum.com/stores for store locations. For questions or concerns, visit Spectrum.net/support

Simplify your life with Auto Pay!

Spend less time paying your bill
 and more time doing what you love.

It's Easy - No more checks, stamps or trips to the post office
 It's Secure - Powerful technology keeps your information safe
 It's Flexible - Use your checking, savings, debit or credit card
 It's FREE - And helps save time, postage and the environment

Set up easy, automatic bill payments with Auto Pay!

Visit: spectrumbusiness.net/payment
 (My Account login required)

Payment Options

Pay Online - Visit us at SpectrumBusiness.net/payment to get started today! Your account number and security code are needed to register.

For questions or concerns, please call **1-877-227-8711**.

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We are a member of the Better Business Bureau of Metropolitan New York Customer Commitment Program - For customer inquiries log on to www.newyork.bbb.org. You have the right to file complaints about changes in cable services tier rates and cable programming services within 90 days of the change being reflected on your bill.

Telecommunications Device for the Deaf - New York Relay Service, 1-800-662-1220 - 24 Hours a day

Problems With Your Bill or Service - Send all billing and service correspondence to: Spectrum Business (formally Time Warner Cable), Attn: Business Services Customer Care, 120 East 23rd Street, 8th Floor, New York, NY 10010

Complaint Procedures - If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.

Spectrum Business Voice - provided by Charter Communications Operating, LLC's voice subsidiaries.



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