

May 9, 2025

Invoice Number: 2226985050925

Account Number: 8150 20 007 2226985

Security Code: 5373

Service At: 336 E 56TH ST FL GRND
NEW YORK NY 10022-4145**Contact Us**Visit us at SpectrumBusiness.net

Or, call us at 855-252-0675

Summary *Service from 05/09/25 through 06/08/25
details on following pages*

| | |
|-------------------------------|---------|
| Previous Balance | 237.86 |
| Payments Received -Thank You! | -237.86 |

| | |
|--------------------------|---------------|
| Remaining Balance | \$0.00 |
|--------------------------|---------------|

| | |
|-----------------------------|-------|
| Spectrum Business™ Internet | 79.99 |
|-----------------------------|-------|

| | |
|--------------------------|-------|
| Spectrum Business™ Voice | 24.99 |
|--------------------------|-------|

| | |
|---------------|------|
| Other Charges | 5.00 |
|---------------|------|

| | |
|-----------------|----------|
| Current Charges | \$109.98 |
|-----------------|----------|

| | |
|------------------------------|-----------------|
| Total Due by 05/26/25 | \$109.98 |
|------------------------------|-----------------|

Thank you for choosing Spectrum Business.
We appreciate your prompt payment and value you as a customer.

4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652
8633 2440 NO RP 09 05102025 NNNNNYNN 01 000404 0002CHARLES HENRY PROPERTIES
336 E 56TH ST GRND FL
NEW YORK NY 10022-4145**NEWS AND INFORMATION**

NOTE. Taxes, Fees and Charges listed in the Summary only apply to Spectrum Business TV and Spectrum Business Internet and are detailed on the following page. Taxes, Fees and Charges for Spectrum Business Voice are detailed in the Billing Information section.

Call 1-866-738-0242 and ask how you can get Spectrum Mobile Business lines for as little as \$20/mo. per line when you get four or more lines. Internet and Auto Pay required.

Stream the entertainment your customers love with TV Stream! Call 1-844-939-0524 today.



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| | |
|------------------------------|-----------------|
| Total Due by 05/26/25 | \$109.98 |
| Amount you are enclosing | \$ |

Please Remit Payment To:CHARTER COMMUNICATIONS
PO BOX 7186
PASADENA CA 91109-7186

815020007222698500109983

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Charge Details

| | | |
|--------------------------|-------|---------------|
| Previous Balance | | 237.86 |
| Check Payment-thank You | 04/15 | -118.93 |
| Check Payment-thank You | 04/28 | -118.93 |
| Remaining Balance | | \$0.00 |

Payments received after 05/09/25 will appear on your next bill.

Service from 05/09/25 through 06/08/25

Spectrum Business™ Internet

| | |
|----------------------------|----------------|
| Security Suite | 0.00 |
| Domain Name | 0.00 |
| Vanity Email | 0.00 |
| Spectrum Business Internet | 130.00 |
| Promotional Discount | -60.01 |
| Business WiFi | 10.00 |
| | \$79.99 |

Spectrum Business™ Internet Total \$79.99

Spectrum Business™ Voice

| | |
|------------------------------------|----------------|
| Phone number (332) 209-0467 | |
| Spectrum Business Voice | 50.00 |
| Promotional Discount | -25.01 |
| Voice Mail | 0.00 |
| | \$24.99 |

For additional call details,
 please visit SpectrumBusiness.net

Spectrum Business™ Voice Total \$24.99

Other Charges

| | |
|----------------------------|---------------|
| Payment Processing | 5.00 |
| Other Charges Total | \$5.00 |

| | |
|------------------------------|-----------------|
| Current Charges | \$109.98 |
| Total Due by 05/26/25 | \$109.98 |

Billing Information

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit spectrum.net/taxesandfees for more information.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Notice - Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your Spectrum Business services.

Unresolved inquiries: New York State Department of Public Service: visit their website at: www.dps.ny.gov/complaints; phone 1-800-342-3377.

The following taxes, fees and surcharges are included in the price of the Spectrum Business Voice services - TAXES: MCTD (186E) Surcharge \$0.13, Sales Tax \$1.51. FEES AND CHARGES: E911 Fee \$1.00, Federal USF \$1.45, Local Excise Tax \$0.40, Regulatory Recovery Fee \$0.22, State Excise Tax \$0.56, State USF \$0.04.

Late Payment Fee - Amounts that are not paid when due will incur a late payment fee. The late payment fee will be the lesser of one and one-half percent (1.5%) per month or the highest rate chargeable by law.

NYC Complaint Procedures - If your concern has not been resolved to your satisfaction within 30 days, you may contact: New York City Department of Information Technology and Telecommunications (DoITT), 2 MetroTech Center, 4th Floor, Brooklyn, NY 11201. Phone: 311 or email: nyc.gov/complaint

Continued on the next page....

Local Spectrum Store: 700 Broadway, New York NY 10003 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm

Visit Spectrum.com/stores for store locations. For questions or concerns, visit Spectrum.net/support

Simplify your life with Auto Pay!

Spend less time paying your bill
 and more time doing what you love.

It's Easy - No more checks, stamps or trips to the post office
 It's Secure - Powerful technology keeps your information safe
 It's Flexible - Use your checking, savings, debit or credit card
 It's FREE - And helps save time, postage and the environment

Set up easy, automatic bill payments with **Auto Pay!**

Visit: spectrumbusiness.net/payment
 (My Account login required)

Payment Options

Pay Online - Visit us at SpectrumBusiness.net/payment to get started today! Your account number and security code are needed to register.

For questions or concerns, please call **1-877-227-8711**.



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We are a member of the Better Business Bureau of Metropolitan New York Customer Commitment Program - For customer inquiries log on to www.newyork.bbb.org. You have the right to file complaints about changes in cable services tier rates and cable programming services within 90 days of the change being reflected on your bill.

Telecommunications Device for the Deaf - New York Relay Service, 1-800-662-1220 - 24 Hours a day

Problems With Your Bill or Service - Send all billing and service correspondence to: Spectrum Business (formally Time Warner Cable), Attn: Business Services Customer Care, 120 East 23rd Street, 8th Floor, New York, NY 10010

Complaint Procedures - If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.

Spectrum Business Voice - provided by Charter Communications Operating, LLC's voice subsidiaries.



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Spectrum Mobile provides flexibility to work on-the-go



EXCLUSIVE OFFER FOR SPECTRUM BUSINESS INTERNET CUSTOMERS:



Unlimited talk, text, data
(reduced speeds
after 30 GB)



Nationwide 5G
included



**The nation's
fastest-growing
mobile provider**

\$20 /month

per additional line when you add four or more lines.
Spectrum Business Internet and Auto Pay required.



Call 844-938-0736
or visit spectrum.com/business to get started

Limited-time offer; subject to change. Qualified Spectrum Business customers without any outstanding obligation to Charter. Standard rates apply after promo period or if qualifying services are not maintained. Spectrum Business Internet, four or more paid mobile unlimited lines and Auto Pay required. Per line activation fee applies to paid Mobile lines. Offer cannot be combined with other mobile service promotions. Tablets not eligible for promotion. Smart-watch does not qualify as a line. Mobile devices excluded from offer. Mobile service not available in all areas. Reduced speeds after 30 GB of usage per line. **Fastest-growing Mobile Provider:** Claim based on Q2 2024 subscriber data among top 3 carriers. **To access 5G:** 5G-compatible phone and 5G service required. Not all 5G-capable phones compatible with all 5G service. Speeds may vary. Services subject to all applicable service terms and conditions, subject to change. Other equipment charges, taxes & fees may apply. Restrictions apply. Call for details. ©2025 Charter Communications. All rights reserved.

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Stream the entertainment your customers love



GET 85+ POPULAR ENTERTAINMENT, WEATHER AND NEWS CHANNELS



Ideal for waiting rooms,
lobbies, and employee
break rooms



No cable box
required



Enjoy channels like CNN,
Fox News, Disney Channel,
A&E and more!

All for **\$40** /month
Business Internet required



Call 866-599-1648
or visit spectrum.com/business to get started

Limited-time offer; subject to change. Offer valid for qualified customers who have not subscribed to applicable services w/in the last 30 days & have no outstanding obligation to Charter. A monthly \$5 Payment Processing Charge will be applied to customer accounts not enrolled in Auto Pay. Business TV Stream: Business Internet required. Additional taxes/fees may apply. Spectrum TV App required. Spectrum Business streaming video service is only accessible through Spectrum Business Internet connection at business location. Account credentials may be required to stream some TV content online. Channel availability based on level of service and not all channels available in all markets or locations. Services & promo. offers not avail. in all areas. Pricing subject to change. Installation & other equipment charges, taxes & fees may apply. Restrictions apply. Call for details. ©2025 Charter Communications, all rights reserved.

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