

April 9, 2025  
 Invoice Number: 2226985040925  
 Account Number: 8150 20 007 2226985  
 Security Code: 5373  
 Service At: 336 E 56TH ST FL GRND  
 NEW YORK NY 10022-4145

**Contact Us**

Visit us at [SpectrumBusiness.net](http://SpectrumBusiness.net)  
 Or, call us at **855-252-0675**

**Summary** Service from 04/09/25 through 05/08/25  
details on following pages

Previous Balance	220.46
Payments Received -Thank You!	-101.53
<b>Past Due Balance - Due Now</b>	<b>\$118.93</b>
Spectrum Business™ Internet	79.99
Spectrum Business™ Voice	24.99
Other Charges	5.00
One-Time Charges	8.95
Current Charges Due By 04/26/25	\$118.93
<b>Total Due</b>	<b>\$237.86</b>

**ACTION REQUIRED: ACCOUNT STATUS DELINQUENT**

Your account is now in a delinquent status. The total delinquent amount is due immediately and must be paid to avoid collections activity including, potential service suspension. If you resume service after disconnection due to nonpayment, your past due balance, along with first month of service and a reconnection fee will be required.

**NEWS AND INFORMATION**

**NOTE.** Taxes, Fees and Charges listed in the Summary only apply to Spectrum Business TV and Spectrum Business Internet and are detailed on the following page. Taxes, Fees and Charges for Spectrum Business Voice are detailed in the Billing Information section.

**Call 1-866-415-5265** and ask how you can get Spectrum Mobile Business lines for as little as \$20/mo. per line when you get four or more lines. Internet and Auto Pay required.

**Stream the entertainment** your customers love with TV Stream!  
 Call 1-855-728-4167 today.



**Spectrum**  
BUSINESS®

4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652  
 8633 2440 NO RP 09 04102025 NNNNNYNN 01 000400 0002

CHARLES HENRY PROPERTIES  
 336 E 56TH ST GRND FL  
 NEW YORK NY 10022-4145



April 9, 2025

**CHARLES HENRY PROPERTIES**

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 NEW YORK NY 10022-4145

<b>Total Due</b>	<b>\$237.86</b>
Amount you are enclosing	\$

**Please Remit Payment To:**

CHARTER COMMUNICATIONS  
 PO BOX 7186  
 PASADENA CA 91109-7186



815020007222698500237867

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**Charge Details**

Previous Balance	220.46
Check Payment-thank You	03/25
<b>Past Due Balance - Due Now</b>	<b>\$118.93</b>

Payments received after 04/09/25 will appear on your next bill.

Service from 04/09/25 through 05/08/25

**Spectrum Business™ Internet**

Security Suite	0.00
Domain Name	0.00
Vanity Email	0.00
Spectrum Business Internet	130.00
Promotional Discount	-60.01
Business WiFi	10.00
	<b>\$79.99</b>

Spectrum Business™ Internet Total	<b>\$79.99</b>
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**Spectrum Business™ Voice**

<b>Phone number (332) 209-0467</b>	
Spectrum Business Voice	50.00
Promotional Discount	-25.01
Voice Mail	0.00
	<b>\$24.99</b>

For additional call details,  
 please visit [SpectrumBusiness.net](http://SpectrumBusiness.net)

Spectrum Business™ Voice Total	<b>\$24.99</b>
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**Other Charges**

Payment Processing	5.00
<b>Other Charges Total</b>	<b>\$5.00</b>

**One-Time Charges**

Late Fee	04/09	8.95
One-Time Charges Total		<b>\$8.95</b>
<b>Current Charges Due By 04/26/25</b>		<b>\$118.93</b>
<b>Total Due</b>		<b>\$237.86</b>

**Billing Information**

**Tax and Fees** - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit [spectrum.net/taxesandfees](http://spectrum.net/taxesandfees) for more information.



**Terms & Conditions** - Spectrum's detailed standard terms and conditions for service are located at [spectrum.com/policies](http://spectrum.com/policies).

**Notice** - Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your Spectrum Business services.

**Unresolved inquiries:** New York State Department of Public Service: visit their website at: [www.dps.ny.gov/complaints](http://www.dps.ny.gov/complaints); phone 1-800-342-3377.

**The following taxes, fees and surcharges are included in the price of the Spectrum Business Voice services** - TAXES: MCTD (186E) Surcharge \$0.13, Sales Tax \$1.51. FEES AND CHARGES: E911 Fee \$1.00, Federal USF \$1.45, Local Excise Tax \$0.40, Regulatory Recovery Fee \$0.22, State Excise Tax \$0.56, State USF \$0.04.

**Late Payment Fee** - Amounts that are not paid when due will incur a late payment fee. The late payment fee will be the lesser of one and one-half percent (1.5%) per month or the highest rate chargeable by law.

**NYC Complaint Procedures** - If your concern has not been resolved to your satisfaction within 30 days, you may contact: New York City Department of Information Technology and Telecommunications (DoITT), 2 MetroTech Center, 4th Floor, Brooklyn, NY 11201. Phone: 311 or email: [nyc.gov/complaint](http://nyc.gov/complaint)

Continued on the next page....

Local Spectrum Store: 700 Broadway, New York NY 10003 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm

Visit [Spectrum.com/stores](http://Spectrum.com/stores) for store locations. For questions or concerns, visit [Spectrum.net/support](http://Spectrum.net/support)

**Simplify your life with Auto Pay!**

Spend less time paying your bill  
 and more time doing what you love.

It's Easy - No more checks, stamps or trips to the post office  
 It's Secure - Powerful technology keeps your information safe  
 It's Flexible - Use your checking, savings, debit or credit card  
 It's **FREE** - And helps save time, postage and the environment

Set up easy, automatic bill payments with **Auto Pay**!

Visit: [spectrumbusiness.net/payment](http://spectrumbusiness.net/payment)  
 (My Account login required)

**Payment Options**

**Pay Online** - Visit us at [SpectrumBusiness.net/payment](http://SpectrumBusiness.net/payment) to get started today! Your account number and security code are needed to register.

For questions or concerns, please call **1-877-227-8711**.



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**We are a member of the Better Business Bureau of Metropolitan New York Customer Commitment Program** - For customer inquiries log on to [www.newyork.bbb.org](http://www.newyork.bbb.org). You have the right to file complaints about changes in cable services tier rates and cable programming services within 90 days of the change being reflected on your bill.

**Telecommunications Device for the Deaf** - New York Relay Service, 1-800-662-1220 - 24 Hours a day

**Problems With Your Bill or Service** - Send all billing and service correspondence to: Spectrum Business (formally Time Warner Cable), Attn: Business Services Customer Care, 120 East 23rd Street, 8th Floor, New York, NY 10010

**Complaint Procedures** - If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.

**Spectrum Business Voice** - provided by Charter Communications Operating, LLC's voice subsidiaries.



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**Spectrum**  
BUSINESS®

# Spectrum Mobile provides flexibility to work on-the-go



## EXCLUSIVE OFFER FOR SPECTRUM BUSINESS INTERNET CUSTOMERS:



**Unlimited talk, text, data**  
(reduced speeds  
after 30 GB)



**Nationwide 5G**  
included



**The nation's  
fastest-growing  
mobile provider**

**\$20** /month

per additional line when you add four or more lines.  
Spectrum Business Internet and Auto Pay required.



**Call 877-626-0791**  
or visit [spectrum.com/business](http://spectrum.com/business) to get started

Limited-time offer subject to change. Qualified Spectrum Business customers without any outstanding obligation to Charter. Standard rates apply after promo period or if qualifying services are not maintained. Spectrum Business Internet, four or more paid mobile unlimited lines and Auto Pay required. Per line activation fee applies to paid Mobile lines. Offer cannot be combined with other mobile service promotions. Tablets not eligible for promotion. Smartwatch does not qualify as a line. Mobile devices excluded from offer. Mobile service not available in all areas. Reduced speeds after 30 GB of usage per line. Fastest-growing Mobile Provider: Claim based on Q2 2024 subscriber data among top 3 carriers. To access 5G: 5G-compatible phone and 5G service required. Not all 5G-capable phones compatible with all 5G service. Speeds may vary. Services subject to all applicable service terms and conditions, subject to change. Other equipment charges, taxes & fees may apply. Restrictions apply. Call for details. ©2025 Charter Communications. All rights reserved.