

February 9, 2025
 Invoice Number: 2226985020925
 Account Number: 8150 20 007 2226985
 Security Code: 5373
 Service At: 336 E 56TH ST FL GRND
 NEW YORK NY 10022-4145

Contact Us
 Visit us at SpectrumBusiness.net
 Or, call us at **855-252-0675**

Summary <small>Service from 02/09/25 through 03/08/25 details on following pages</small>	
Previous Balance	-8.45
Payments Received	0.00
Remaining Balance	-\$8.45
Spectrum Business™ Internet	79.99
Spectrum Business™ Voice	24.99
Other Charges	5.00
Current Charges	\$109.98
Total Due by 02/26/25	\$101.53

Thank you for choosing Spectrum Business.
 We appreciate your prompt payment and value you as a customer.

Spectrum
BUSINESS®

4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652
 8633 2440 NO RP 09 02102025 NNNNNYNN 01 000398 0002

CHARLES HENRY PROPERTIES
 336 E 56TH ST GRND FL
 NEW YORK NY 10022-4145



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NEWS AND INFORMATION

NOTE. Taxes, Fees and Charges listed in the Summary only apply to Spectrum Business TV and Spectrum Business Internet and are detailed on the following page. Taxes, Fees and Charges for Spectrum Business Voice are detailed in the Billing Information section.

IMPORTANT ACCOUNT UPDATE

At Spectrum Business, your privacy is important. When you contact us for assistance associated with your account, Spectrum Business may require information, such as your security code, to verify your identity prior to accessing your account information. Beginning 2/17/25, Spectrum Business **will no longer** include your security code on your monthly account statement. We are proactively implementing this security measure as part of our commitment to protecting the integrity of your information.

You can manage your security code on SpectrumBusiness.net/securitycode.

Please keep your security code confidential. For additional ways to safeguard your information, follow our guidelines on SpectrumBusiness.net/safeguard.

GOOD NEWS! Your business is eligible for one line of Mobile Unlimited for one year. Call **1-844-308-0021** to speak with a Spectrum Business Specialist today!

Spectrum Business TV has the entertainment you're looking for. Call **1-844-308-5772** to speak with a business specialist and pick the best TV package for your business!

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Total Due by 02/26/25	\$101.53
Amount you are enclosing	\$

Please Remit Payment To:

CHARTER COMMUNICATIONS
 PO BOX 7186
 PASADENA CA 91109-7186



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8633 2440 NO RP 09 02102025 NNNNNYNN 01 000398 0002

Charge Details

Previous Balance	-8.45
Remaining Balance	\$8.45

Payments received after 02/09/25 will appear on your next bill.

Service from 02/09/25 through 03/08/25

Spectrum Business™ Internet

Security Suite	0.00
Domain Name	0.00
Vanity Email	0.00
Spectrum Business Internet	129.99
Promotional Discount	-60.00
Business WiFi	10.00
	\$79.99

Spectrum Business™ Internet Total

\$79.99

Spectrum Business™ Voice

Phone number (332) 209-0467	
Spectrum Business Voice	49.99
Promotional Discount	-25.00
Voice Mail	0.00
	\$24.99

For additional call details,
 please visit SpectrumBusiness.net

Spectrum Business™ Voice Total

\$24.99

Other Charges

Payment Processing	5.00
Other Charges Total	\$5.00
Current Charges	\$109.98
Total Due by 02/26/25	\$101.53

Billing Information

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit spectrum.net/taxesandfees for more information.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Notice - Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your Spectrum Business services.

Unresolved inquiries: New York State Department of Public Service: visit their website at: www.dps.ny.gov/complaints; phone 1-800-342-3377.

The following taxes, fees and surcharges are included in the price of the Spectrum Business Voice services - TAXES: MCTD (186E) Surcharge \$0.13, Sales Tax \$1.51. FEES AND CHARGES: E911 Fee \$1.00, Federal USF \$1.44, Local Excise Tax \$0.40, Regulatory Recovery Fee \$0.22, State Excise Tax \$0.56, State USF \$0.04.

Late Payment Fee - Amounts that are not paid when due will incur a late payment fee. The late payment fee will be the lesser of one and one-half percent (1.5%) per month or the highest rate chargeable by law.

NYC Complaint Procedures - If your concern has not been resolved to your satisfaction within 30 days, you may contact: New York City Department of Information Technology and Telecommunications (DoITT), 2 MetroTech Center, 4th Floor, Brooklyn, NY 11201. Phone: 311 or email: nyc.gov/complaint

We are a member of the Better Business Bureau of Metropolitan New York Customer Commitment Program - For customer inquiries log on to www.newyork.bbb.org. You have the right to file complaints about changes in cable services tier rates and cable programming services within 90 days of the change being reflected on your bill.

Telecommunications Device for the Deaf - New York Relay Service, 1-800-662-1220 - 24 Hours a day

Continued on the next page....

Local Spectrum Store: 700 Broadway, New York NY 10003 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm

Visit Spectrum.com/stores for store locations. For questions or concerns, visit Spectrum.net/support**Simplify your life with Auto Pay!**

Spend less time paying your bill
 and more time doing what you love.

It's Easy - No more checks, stamps or trips to the post office
 It's Secure - Powerful technology keeps your information safe
 It's Flexible - Use your checking, savings, debit or credit card
 It's FREE - And helps save time, postage and the environment

Set up easy, automatic bill payments with **Auto Pay**!Visit: spectrumbusiness.net/payment
 (My Account login required)**Payment Options**

Pay Online - Visit us at SpectrumBusiness.net/payment to get started today! Your account number and security code are needed to register.

For questions or concerns, please call **1-877-227-8711**.