



November 9, 2024

Invoice Number: 2226985110924

Account Number: 8150 20 007 2226985

Security Code: 5373

Service At: 336 E 56TH ST FL GRND
NEW YORK NY 10022-4145

Contact Us

Visit us at SpectrumBusiness.net

Or, call us at 855-252-0675

Summary

Service from 11/09/24 through 12/08/24
details on following pages

Previous Balance	237.36
Payments Received -Thank You!	-237.36
Remaining Balance	\$0.00
Spectrum Business™ Internet	79.99
Spectrum Business™ Voice	24.99
Other Charges	5.00
Current Charges	\$109.98
Total Due by 11/26/24	\$109.98

NEWS AND INFORMATION

NOTE. Taxes, Fees and Charges listed in the Summary only apply to Spectrum Business TV and Spectrum Business Internet and are detailed on the following page. Taxes, Fees and Charges for Spectrum Business Voice are detailed in the Billing Information section.

Your Business Internet now has faster speeds.

As part of our commitment to delivering the best services at the best value, **we have upgraded your Internet speed to 400 mbps.** Your upgrade is effective immediately; there's nothing for you to do but enjoy the faster speeds.

Take your business everywhere with reliable 5G mobile coverage

and stay connected to customers, employees and vendors. Upgrade your phone ANY time, as many times as you want with Mobile Unlimited Plus. Call **1-855-395-7952** today!

Enjoy 50+ channels of popular news, sports, and entertainment TV

at a special low price. Ideal for waiting rooms, lobbies and break rooms. Call **1-855-248-0007** today!

Thank you for choosing Spectrum Business.

We appreciate your prompt payment and value you as a customer.



4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652
8633 2440 NO RP 09 11102024 NNNNNYNN 01 000397 0002

CHARLES HENRY PROPERTIES
336 E 56TH ST GRND FL
NEW YORK NY 10022-4145

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Total Due by 11/26/24 \$109.98

Amount you are enclosing \$

Please Remit Payment To:

CHARTER COMMUNICATIONS
PO BOX 7186
PASADENA CA 91109-7186



815020007222698500109983

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Charge Details

Previous Balance	237.36
Check Payment-thank You 10/23	-237.36
Remaining Balance	\$0.00

Payments received after 11/09/24 will appear on your next bill.

Service from 11/09/24 through 12/08/24

Spectrum Business™ Internet

Security Suite	0.00
Domain Name	0.00
Vanity Email	0.00
Spectrum Business Internet	129.99
Promotional Discount	-60.00
Business WiFi	10.00
	\$79.99

Spectrum Business™ Internet Total **\$79.99**

Spectrum Business™ Voice

Phone number (332) 209-0467	
Spectrum Business Voice	49.99
Promotional Discount	-25.00
Voice Mail	0.00
	\$24.99

For additional call details,
 please visit SpectrumBusiness.net

Spectrum Business™ Voice Total **\$24.99**

Other Charges

Payment Processing	5.00
Other Charges Total	\$5.00
Current Charges	\$109.98
Total Due by 11/26/24	\$109.98

Billing Information

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit spectrum.net/taxesandfees for more information.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Notice - Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your Spectrum Business services.

To calculate sales tax - 21.3% of the charge for phone service is for interstate/international activity.

Unresolved inquiries: New York State Department of Public Service: visit their website at: www.dps.ny.gov/complaints; phone 1-800-342-3377.

The following taxes, fees and surcharges are included in the price of the Spectrum Business Voice services - TAXES: MCTD (186E) Surcharge \$0.13, Sales Tax \$1.48. FEES AND CHARGES: E911 Fee \$1.00, Federal USF \$1.52, Local Excise Tax \$0.39, Regulatory Recovery Fee \$0.24, State Excise Tax \$0.56, State USF \$0.04.

Late Payment Fee - Amounts that are not paid when due will incur a late payment fee. The late payment fee will be the lesser of one and one-half percent (1.5%) per month or the highest rate chargeable by law.

NYC Complaint Procedures - If your concern has not been resolved to your satisfaction within 30 days, you may contact: New York City Department of Information Technology and Telecommunications (DoITT), 2 MetroTech Center, 4th Floor, Brooklyn, NY 11201. Phone: 311 or email: nyc.gov/complaint

We are a member of the Better Business Bureau of Metropolitan New York Customer Commitment Program - For customer inquiries log on to www.newyork.bbb.org. You have the right to file complaints about changes in cable services tier rates and cable programming services within 90 days of the change being reflected on your bill.

Continued on the next page....

Local Spectrum Store: 700 Broadway, New York NY 10003 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm

Visit Spectrum.com/stores for store locations. For questions or concerns, visit Spectrum.net/support

Simplify your life with Auto Pay!

Spend less time paying your bill
 and more time doing what you love.

It's Easy - No more checks, stamps or trips to the post office
 It's Secure - Powerful technology keeps your information safe
 It's Flexible - Use your checking, savings, debit or credit card
 It's **FREE** - And helps save time, postage and the environment

Set up easy, automatic bill payments with **Auto Pay!**

Visit: spectrumbusiness.net/payment

(My Account login required)

Payment Options

Pay Online - Visit us at SpectrumBusiness.net/payment to get started today! Your account number and security code are needed to register.

For questions or concerns, please call 1-877-227-8711.



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Telecommunications Device for the Deaf - New York Relay Service,
1-800-662-1220 - 24 Hours a day

Problems With Your Bill or Service - Send all billing and service
correspondence to: Spectrum Business (formally Time Warner Cable),
Attn: Business Services Customer Care, 120 East 23rd Street, 8th Floor,
New York, NY 10010

Complaint Procedures - If you disagree with your charges, you need to
register a complaint no later than 60 days after the due date on your bill
statement.

Spectrum Business Voice - provided by Charter Communications
Operating, LLC's voice subsidiaries.



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