



September 9, 2024  
Invoice Number: 2226985090924  
Account Number: 8150 20 007 2226985  
Security Code: 5373  
Service At: 336 E 56TH ST FL GRND  
NEW YORK NY 10022-4145

SCANNED  
9/17/24

## NEWS AND INFORMATION

### Contact Us

Visit us at [SpectrumBusiness.net](https://SpectrumBusiness.net)  
Or, call us at 855-252-0675

### Summary

Service from 09/09/24 through 10/08/24  
details on following pages

Previous Balance	104.41
Payments Received	0.00
<b>Past Due Balance - Due Now</b>	<b>\$104.41</b>
Spectrum Business™ Internet	79.99
Spectrum Business™ Voice	24.99
Other Charges	5.00
One-Time Charges	8.95
Current Charges Due By 09/26/24	\$118.93
<b>Total Due</b>	<b>\$223.34</b>

**NOTE.** Taxes, Fees and Charges listed in the Summary only apply to Spectrum Business TV and Spectrum Business Internet and are detailed on the following page. Taxes, Fees and Charges for Spectrum Business Voice are detailed in the Billing Information section.

### IMPORTANT NOTICE

Beginning on November 4, 2024, you will no longer be able to add Auto Attendant to existing or new Spectrum Business Voice lines. Auto Attendant added prior to this date will continue to function.

**Now you can upgrade your mobile phone anytime**, as many times as you want with Anytime Upgrade only available from Spectrum Business. Call 1-833-574-1164 today.

**NEW!** Now you can add NFL Sunday Ticket from Everpass to your Business TV service! Call 1-877-401-7319 to find out if you qualify for a unique savings opportunity!

### ACTION REQUIRED: ACCOUNT STATUS DELINQUENT

Your account is now in a delinquent status. The total delinquent amount is due immediately and must be paid to avoid collections activity including, potential service suspension. If you resume service after disconnection due to nonpayment, your past due balance, along with first month of service and a reconnection fee will be required.



4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652  
8633 2440 NO RP 09 09102024 NNNNNYNN 01 000410 0002

CHARLES HENRY PROPERTIES  
336 E 56TH ST GRND FL  
NEW YORK NY 10022-4145

September 9, 2024

CHARLES HENRY PROPERTIES

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NEW YORK NY 10022-4145

<b>Total Due</b>	<b>\$223.34</b>
Amount you are enclosing	\$

### Please Remit Payment To:

CHARTER COMMUNICATIONS  
PO BOX 7186  
PASADENA CA 91109-7186



815020007222698500223347

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8633 2440 NO RP 09 09102024 NNNNNYNN 01 000410 0002

### Charge Details

Previous Balance	104.41
<b>Past Due Balance - Due Now</b>	<b>\$104.41</b>

Payments received after 09/09/24 will appear on your next bill.

Service from 09/09/24 through 10/08/24

### Spectrum Business™ Internet

Security Suite	0.00
Domain Name	0.00
Vanity Email	0.00
Spectrum Business Internet	129.99
Promotional Discount	-60.00
Business WiFi	10.00
	<b>\$79.99</b>

Spectrum Business™ Internet Total **\$79.99**

### Spectrum Business™ Voice

**Phone number (332) 209-0467**

Spectrum Business Voice	49.99
Promotional Discount	-25.00
Voice Mail	0.00
	<b>\$24.99</b>

For additional call details,  
 please visit [SpectrumBusiness.net](https://SpectrumBusiness.net)

Spectrum Business™ Voice Total **\$24.99**

### Other Charges

Payment Processing	5.00
<b>Other Charges Total</b>	<b>\$5.00</b>

### One-Time Charges

Late Fee	09/09	8.95
<b>One-Time Charges Total</b>		<b>\$8.95</b>

<b>Current Charges Due By 09/26/24</b>	<b>\$118.93</b>
<b>Total Due</b>	<b>\$223.34</b>

### Billing Information

**Tax and Fees** - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit [spectrum.net/taxesandfees](https://spectrum.net/taxesandfees) for more information.

**Terms & Conditions** - Spectrum's detailed standard terms and conditions for service are located at [spectrum.com/policies](https://spectrum.com/policies).

**Notice** - Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your Spectrum Business services.

**To calculate sales tax** - 21.3% of the charge for phone service is for interstate/international activity.

**Unresolved inquiries:** New York State Department of Public Service: visit their website at: [www.dps.ny.gov/complaints](https://www.dps.ny.gov/complaints); phone 1-800-342-3377.

**The following taxes, fees and surcharges are included in the price of the Spectrum Business Voice services** - TAXES: MCTD (186E) Surcharge \$0.13, Sales Tax \$1.48. FEES AND CHARGES: E911 Fee \$1.00, Federal USF \$1.47, Local Excise Tax \$0.39, Regulatory Recovery Fee \$0.24, State Excise Tax \$0.56, State USF \$0.04.

**Late Payment Fee** - Amounts that are not paid when due will incur a late payment fee. The late payment fee will be the lesser of one and one-half percent (1.5%) per month or the highest rate chargeable by law.

**NYC Complaint Procedures** - If your concern has not been resolved to your satisfaction within 30 days, you may contact: New York City Department of Information Technology and Telecommunications (DoITT), 2 MetroTech Center, 4th Floor, Brooklyn, NY 11201. Phone: 311 or email: [nyc.gov/complaint](https://nyc.gov/complaint)

Continued on the next page....

Local Spectrum Store: 700 Broadway, New York NY 10003 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm

Visit [Spectrum.com/stores](https://Spectrum.com/stores) for store locations. For questions or concerns, visit [Spectrum.net/support](https://Spectrum.net/support)

### Simplify your life with Auto Pay!

Spend less time paying your bill  
 and more time doing what you love.

It's Easy - No more checks, stamps or trips to the post office  
 It's Secure - Powerful technology keeps your information safe  
 It's Flexible - Use your checking, savings, debit or credit card  
 It's **FREE** - And helps save time, postage and the environment

Set up easy, automatic bill payments with **Auto Pay!**

Visit: [spectrumbusiness.net/payment](https://spectrumbusiness.net/payment)

(My Account login required)

### Payment Options

**Pay Online** - Visit us at [SpectrumBusiness.net/payment](https://SpectrumBusiness.net/payment) to get started today! Your account number and security code are needed to register.

For questions or concerns, please call 1-877-227-8711.

