

June 9, 2024
 Invoice Number: 2226985060924
 Account Number: 8150 20 007 2226985
 Security Code: 5373
 Service At: 336 E 56TH ST FL GRND
 NEW YORK NY 10022-4145

Pd 134.98 6/17

Contact Us

Visit us at SpectrumBusiness.net
 Or, call us at **855-252-0675**

Summary Service from 06/09/24 through 07/08/24
 details on following pages

Previous Balance	134.98
Payments Received	0.00
Past Due Balance - Due Now	\$134.98
Spectrum Business™ Internet	109.99
Spectrum Business™ Voice	19.99
Other Charges	5.00
One-Time Charges	8.95
Current Charges Due By 06/26/24	\$143.93
Total Due	\$278.91

ACTION REQUIRED: ACCOUNT STATUS DELINQUENT
 Your account is now in a delinquent status. The total delinquent amount is due immediately and must be paid to avoid collections activity including, potential service suspension. If you resume service after disconnection due to nonpayment, your past due balance, along with first month of service and a reconnection fee will be required.

Spectrum
BUSINESS®

4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652
 8633 2440 NO RP 09 06102024 NNNNNNNN 01 000396 0002

CHARLES HENRY PROPERTIES
 336 E 56TH ST GRND FL
 NEW YORK NY 10022-4145



NEWS AND INFORMATION

NOTE. Taxes, Fees and Charges listed in the Summary only apply to Spectrum Business TV and Spectrum Business Internet and are detailed on the following page. Taxes, Fees and Charges for Spectrum Business Voice are detailed in the Billing Information section.

Customer Exclusive: Join the nation's fastest-growing mobile provider, Spectrum Mobile. Call **1-866-873-5540** and find the perfect plan for you and your business.



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Total Due	\$278.91
Amount you are enclosing	\$

Please Remit Payment To:

CHARTER COMMUNICATIONS
 PO BOX 7186
 PASADENA CA 91109-7186



815020007222698500278911

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Charge Details

Previous Balance	134.98
Past Due Balance - Due Now	\$134.98

Payments received after 06/09/24 will appear on your next bill.

Service from 06/09/24 through 07/08/24

Spectrum Business™ Internet

Security Suite	0.00
Domain Name	0.00
Vanity Email	0.00
Spectrum Business Internet Gig	299.99
Promotional Discount	-200.00
Business WiFi	10.00
	\$109.99
Spectrum Business™ Internet Total	\$109.99

Spectrum Business™ Voice

Phone number (332) 209-0467	
Spectrum Business Voice	49.99
Promotional Discount	-30.00
Voice Mail	0.00
	\$19.99

For additional call details,
 please visit SpectrumBusiness.net

Spectrum Business™ Voice Total	\$19.99
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Other Charges

Payment Processing	5.00
Other Charges Total	\$5.00

One-Time Charges

Late Fee	06/09	8.95
One-Time Charges Total		\$8.95
Current Charges Due By 06/26/24		\$143.93
Total Due		\$278.91

Billing Information

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit spectrum.net/taxesandfees for more information.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Notice - Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your Spectrum Business services.

To calculate sales tax - 21.3% of the charge for phone service is for interstate/international activity.

Unresolved inquiries: New York State Department of Public Service: visit their website at: www.dps.ny.gov/complaints; phone 1-800-342-3377.

The following taxes, fees and surcharges are included in the price of the applicable service - TAXES: MCTD (186E) Surcharge \$0.11, Sales Tax \$1.18. FEES AND CHARGES: E911 Fee \$1.00, Federal USF \$1.11, Local Excise Tax \$0.31, Regulatory Recovery Fee \$0.18, State Excise Tax \$0.44, State USF \$0.03.

Late Payment Fee - Amounts that are not paid when due will incur a late payment fee. The late payment fee will be the lesser of one and one-half percent (1.5%) per month or the highest rate chargeable by law.

NYC Complaint Procedures - If your concern has not been resolved to your satisfaction within 30 days, you may contact: New York City Department of Information Technology and Telecommunications (DoITT), 2 MetroTech Center, 4th Floor, Brooklyn, NY 11201. Phone: 311 or email: nyc.gov/complaint

Continued on the next page....

Local Spectrum Store: 700 Broadway, New York NY 10003 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm

Visit Spectrum.com/stores for store locations. For questions or concerns, visit Spectrum.net/support

Simplify your life with Auto Pay!

Spend less time paying your bill
 and more time doing what you love.

It's Easy - No more checks, stamps or trips to the post office
 It's Secure - Powerful technology keeps your information safe
 It's Flexible - Use your checking, savings, debit or credit card
 It's **FREE** - And helps save time, postage and the environment

Set up easy, automatic bill payments with Auto Pay!

Visit: spectrumbusiness.net/payment

(My Account login required)

Payment Options

Pay Online - Visit us at SpectrumBusiness.net/payment to get started today! Your account number and security code are needed to register.

For questions or concerns, please call **1-877-227-8711**.

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We are a member of the Better Business Bureau of Metropolitan New York Customer Commitment Program - For customer inquiries log on to www.newyork.bbb.org. You have the right to file complaints about changes in cable services tier rates and cable programming services within 90 days of the change being reflected on your bill.

Telecommunications Device for the Deaf - New York Relay Service, 1-800-662-1220 - 24 Hours a day

Problems With Your Bill or Service - Send all billing and service correspondence to: Spectrum Business (formally Time Warner Cable), Attn: Business Services Customer Care, 120 East 23rd Street, 8th Floor, New York, NY 10010

Complaint Procedures - If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.

Spectrum Business Voice Provider - Time Warner Cable® Information Services (New York), LLC d/b/a Time Warner Cable®



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Say "goodbye" to...

- ✓ Hidden Data Usage Fees
- ✓ Added Taxes
- ✓ Contracts
- ✓ Mobile Hotspot Data Fees

And "hello" to the right data plan
for your business!

Mobile Unlimited Plus**\$25/mo**for 12 mos when you get 2 lines,
with internet

- Unlimited talk, text and data (full speeds up to 50 GB)
- No fees for mobile hotspot data (full speeds up to 10 GB)
- Additional lines just \$39.99/mo each

INCLUDES FREE BONUSES:

- **FREE** Roaming in Mexico and Canada
- **FREE** Anytime Upgrade with unlimited phone upgrades

Mobile Unlimited**\$15/mo**for 12 mos when you get 2 lines,
with internet

- Unlimited talk, text and data (full speeds up to 30 GB)
- No fees for mobile hotspot data (full speeds up to 5 GB)
- Additional lines just \$29.99/mo each



Stay connected with reliable nationwide 5G coverage with Spectrum Mobile

Call 1-866-802-8290**VISIT spectrum.com/business**

Limited time offer; subject to change. Service not available in all areas. Per line activation fee, Spectrum Business Internet and Auto-pay required. Other restrictions apply. Visit <https://www.spectrum.com/policies/terms-of-service> for full terms and conditions. **MOBILE:** Offer valid for new customers adding lines or for current mobile customers adding Unlimited lines to existing service. Smartwatch does not qualify as a line. **UNLIMITED:** Reduced speeds after 30 GB of usage per line, 5 GB for Mobile Hotspots. **UNLIMITED PLUS:** Unlimited Plus lines charged an extra \$10/month. Reduced speeds after 50 GB of usage per line, 10 GB for Mobile Hotspots. **Anytime Upgrade:** Only available for customers subscribed to Spectrum Mobile Unlimited Plus for one billing cycle and in good standing. Trade-in devices must be operable; if not operable then trade-in may be subject to an additional redemption fee. Must enroll in new Device Payment Plan and remain on Unlimited Plus for 2 billing cycles. **To access 5G:** 5G compatible phone and 5G service required. Not all 5G capable phones compatible with all 5G service. Speeds may vary. Services subject to all applicable service terms and conditions, subject to change. ©2024 Charter Communications. All rights reserved.