

February 9, 2024  
 Invoice Number: 2226985020924  
 Account Number: 8150 20 007 2226985  
 Security Code: 5373  
 Service At: 336 E 56TH ST FL GRND  
 NEW YORK NY 10022-4145

**Contact Us**

Visit us at [SpectrumBusiness.net](http://SpectrumBusiness.net)  
 Or, call us at **855-252-0675**

**Summary** *Service from 02/09/24 through 03/08/24  
 details on following pages*

Previous Balance	264.89
Payments Received -Thank You!	-382.86
<b>Remaining Balance</b>	<b>-\$117.97</b>
Spectrum Business™ Internet	107.98
Spectrum Business™ Voice	19.99
Current Charges	\$127.97
<b>Total Due by 02/26/24</b>	<b>\$10.00</b>

**Thank you for choosing Spectrum Business.**  
 We appreciate your prompt payment and value you as a customer.

**NEWS AND INFORMATION**

**NOTE.** Taxes, Fees and Charges listed in the Summary only apply to Spectrum Business TV and Spectrum Business Internet and are detailed on the following page. Taxes, Fees and Charges for Spectrum Business Voice are detailed in the Billing Information section.

**IMPORTANT BILLING UPDATE**

At Spectrum Business, we continue to expand our offerings to ensure all customers have products and packages that best meet their needs. While our services have been impacted by rising costs, we work hard on your behalf to keep prices as low as possible.

Effective with your next statement, the following pricing will change:

- Spectrum Business WiFi will increase by \$2.01 per month
- Payment Processing Charge of \$5.00 per month will be added\*

\*As a valued Spectrum Business customer, **you are eligible for a credit of \$5.00 per month when you enroll in Auto Pay.** Sign up at [SpectrumBusiness.net/autopay](http://SpectrumBusiness.net/autopay) to avoid impact from the monthly payment processing charge.

**Switch and save** with Spectrum Mobile. To learn about our different mobile options and how you can earn 1 **FREE** Mobile Unlimited Line for 1 year, call a Spectrum Business specialist at 1-888-648-4850 today!

**Spectrum Business has a variety** of entertainment packages. To learn about our offerings and which package is best for your business, call 1-866-955-1914 today!

February 9, 2024

**CHARLES HENRY PROPERTIES**

Invoice Number: 2226985020924  
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 Service At: 336 E 56TH ST FL GRND  
 NEW YORK NY 10022-4145

<b>Total Due by 02/26/24</b>	<b>\$10.00</b>
Amount you are enclosing	\$

**Please Remit Payment To:**

CHARTER COMMUNICATIONS  
 PO BOX 7186  
 PASADENA CA 91109-7186



815020007222698500010009



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8150 2000 NO RP 09 02102024 NNNNNYNN 01 000405 0002

### Charge Details

Previous Balance	264.89
Check Payment-thank You	01/17 -127.97
Check Payment-thank You	01/31 -254.89
<b>Remaining Balance</b>	<b>\$117.97</b>

Payments received after 02/09/24 will appear on your next bill.

Service from 02/09/24 through 03/08/24

### Spectrum Business™ Internet

Security Suite	0.00
Domain Name	0.00
Vanity Email	0.00
Spectrum Business Internet Gig	299.99
Promotional Discount	-200.00
Business WiFi	7.99
	<b>\$107.98</b>
Spectrum Business™ Internet Total	<b>\$107.98</b>

### Spectrum Business™ Voice

Phone number (332) 209-0467

Spectrum Business Voice	49.99
Promotional Discount	-30.00
Voice Mail	0.00
	<b>\$19.99</b>

For additional call details,  
please visit [SpectrumBusiness.net](http://SpectrumBusiness.net)

Spectrum Business™ Voice Total	\$19.99
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<b>Current Charges</b>	<b>\$127.97</b>
Total Due by 02/26/24	\$10.00

### Billing Information

**Tax and Fees** - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit [spectrum.net/taxesandfees](http://spectrum.net/taxesandfees) for more information.

**Terms & Conditions** - Spectrum's detailed standard terms and conditions for service are located at [spectrum.com/policies](http://spectrum.com/policies).

**Notice** - Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your Spectrum Business services.

**To calculate sales tax** - 21.3% of the charge for phone service is for interstate/international activity.

**Unresolved inquiries:** New York State Department of Public Service: visit their website at: [www.dps.ny.gov/complaints](http://www.dps.ny.gov/complaints); phone 1-800-342-3377.

**The following taxes, fees and surcharges are included in the price of the applicable service** - TAXES: MCTD (186E) Surcharge \$0.11, Sales Tax \$1.17. FEES AND CHARGES: E911 Fee \$1.00, Federal USF \$1.17, Local Excise Tax \$0.31, Regulatory Recovery Fee \$0.20, State Excise Tax \$0.44, State USF \$0.03.

**Late Payment Fee** - Amounts that are not paid when due will incur a late payment fee. The late payment fee will be the lesser of one and one-half percent (1.5%) per month or the highest rate chargeable by law.

**NYC Complaint Procedures** - If your concern has not been resolved to your satisfaction within 30 days, you may contact: New York City Department of Information Technology and Telecommunications (DoITT), 2 MetroTech Center, 4th Floor, Brooklyn, NY 11201. Phone: 311 or email: [nyc.gov/complaint](http://nyc.gov/complaint)

**We are a member of the Better Business Bureau of Metropolitan New York Customer Commitment Program** - For customer inquiries log on to [www.newyork.bbb.org](http://www.newyork.bbb.org). You have the right to file complaints about changes in cable services tier rates and cable programming services within 90 days of the change being reflected on your bill.

**Telecommunications Device for the Deaf** - New York Relay Service, 1-800-662-1220 - 24 Hours a day

Continued on the next page....

Local Spectrum Store: 700 Broadway, New York NY 10003 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm

Visit [Spectrum.com/stores](http://Spectrum.com/stores) for store locations. For questions or concerns, visit [Spectrum.net/support](http://Spectrum.net/support)

### Simplify your life with Auto Pay!

Spend less time paying your bill  
and more time doing what you love.

It's Easy - No more checks, stamps or trips to the post office  
It's Secure - Powerful technology keeps your information safe  
It's Flexible - Use your checking, savings, debit or credit card  
It's FREE - And helps save time, postage and the environment

Set up easy, automatic bill payments with **Auto Pay!**

Visit: [spectrumbusiness.net/payment](http://spectrumbusiness.net/payment)  
(My Account login required)

### Payment Options

**Pay Online** - Visit us at [SpectrumBusiness.net/payment](http://SpectrumBusiness.net/payment) to get started today! Your account number and security code are needed to register.

For questions or concerns, please call **1-877-227-8711**.



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**Problems With Your Bill or Service** - Send all billing and service correspondence to: Spectrum Business (formally Time Warner Cable), Attn: Business Services Customer Care, 120 East 23rd Street, 8th Floor, New York, NY 10010

**Complaint Procedures** - If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.

**Spectrum Business Voice Provider** - Time Warner Cable® Information Services (New York), LLC d/b/a Time Warner Cable®



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