

January 9, 2024
 Invoice Number: 2226985010924
 Account Number: 8150 20 007 2226985
 Security Code: 5373
 Service At: 336 E 56TH ST FL GRND
 NEW YORK NY 10022-4145

Contact Us
 Visit us at SpectrumBusiness.net
 Or, call us at **855-252-0675**

Summary Service from 01/09/24 through 02/08/24
details on following pages

Previous Balance	127.97
Payments Received	0.00
Past Due Balance - Due Now	\$127.97
Spectrum Business™ Internet	107.98
Spectrum Business™ Voice	19.99
One-Time Charges	8.95
Current Charges Due By 01/26/24	\$136.92
Total Due	\$264.89

NEWS AND INFORMATION

NOTE. Taxes, Fees and Charges listed in the Summary only apply to Spectrum Business TV and Spectrum Business Internet and are detailed on the following page. Taxes, Fees and Charges for Spectrum Business Voice are detailed in the Billing Information section.

Spectrum Business is made to give you big value on a small business budget! To discover how you can get a **FREE** mobile unlimited line for 1 year, call **1-833-711-0582** today!

Spectrum Business TV packages are made to entertain! Call **1-833-791-0891** to speak with a business specialist and pick the best TV package for your business!



ACTION REQUIRED: ACCOUNT STATUS DELINQUENT
 Your account is now in a delinquent status. The total delinquent amount is due immediately and must be paid to avoid collections activity including, potential service suspension. If you resume service after disconnection due to nonpayment, your past due balance, along with first month of service and a reconnection fee will be required.

Spectrum
BUSINESS

4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652
 8150 2000 NO RP 09 01102024 NNNNNYNN 01 000408 0002

CHARLES HENRY PROPERTIES
 336 E 56TH ST GRND FL
 NEW YORK NY 10022-4145

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Total Due	\$264.89
Amount you are enclosing	\$

Please Remit Payment To:

CHARTER COMMUNICATIONS
 PO BOX 7186
 PASADENA CA 91109-7186



815020007222698500264895

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Charge Details

Previous Balance	127.97
Past Due Balance - Due Now	\$127.97

Payments received after 01/09/24 will appear on your next bill.

Service from 01/09/24 through 02/08/24

Spectrum Business™ Internet

Security Suite	0.00
Domain Name	0.00
Vanity Email	0.00
Spectrum Business Internet Gig	299.99
Promotional Discount	-200.00
Business WiFi	7.99
	\$107.98

Spectrum Business™ Internet Total	\$107.98
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Spectrum Business™ Voice

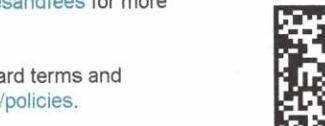
Phone number (332) 209-0467	
Spectrum Business Voice	49.99
Promotional Discount	-30.00
Voice Mail	0.00
	\$19.99

For additional call details,
 please visit SpectrumBusiness.net

Spectrum Business™ Voice Total	\$19.99
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One-Time Charges

Late Fee	01/09	8.95
One-Time Charges Total		\$8.95
Current Charges Due By 01/26/24		\$136.92
Total Due		\$264.89

**Billing Information**

To calculate sales tax - 21.40% of the charge for phone service is for interstate/international activity.

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit spectrum.net/taxesandfees for more information.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Notice - Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your Spectrum Business services.

Unresolved inquiries: New York State Department of Public Service: visit their website at: www.dps.ny.gov/complaints; phone 1-800-342-3377.

The following taxes, fees and surcharges are included in the price of the applicable service - TAXES: MCTD (186E) Surcharge \$0.11, Sales Tax \$1.17. FEES AND CHARGES: E911 Fee \$1.00, Federal USF \$1.17, Local Excise Tax \$0.31, Regulatory Recovery Fee \$0.20, State Excise Tax \$0.44, State USF \$0.03.

Regulatory Recovery Fee - The Service Provider recovery fees include regulatory programs/cost recovery, gross receipts, and other fees to defray the costs of complying with governmental regulations. They are not taxes and are subject to change.

Late Payment Fee - Amounts that are not paid when due will incur a late payment fee. The late payment fee will be the lesser of one and one-half percent (1.5%) per month or the highest rate chargeable by law.

NYC Complaint Procedures - If your concern has not been resolved to your satisfaction within 30 days, you may contact: New York City Department of Information Technology and Telecommunications (DoITT), 2 MetroTech Center, 4th Floor, Brooklyn, NY 11201. Phone: 311 or email: nyc.gov/complaint

Continued on the next page....

Local Spectrum Store: 700 Broadway, New York NY 10003 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm

Visit Spectrum.com/stores for store locations. For questions or concerns, visit Spectrum.net/support**Simplify your life with Auto Pay!**

Spend less time paying your bill
 and more time doing what you love.

It's Easy - No more checks, stamps or trips to the post office
 It's Secure - Powerful technology keeps your information safe
 It's Flexible - Use your checking, savings, debit or credit card
 It's FREE - And helps save time, postage and the environment

Set up easy, automatic bill payments with **Auto Pay**!

Visit: spectrumbusiness.net/payment
 (My Account login required)

**Payment Options**

Pay Online - Visit us at SpectrumBusiness.net/payment to get started today! Your account number and security code are needed to register.

For questions or concerns, please call **1-877-227-8711**.

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We are a member of the Better Business Bureau of Metropolitan New York Customer Commitment Program - For customer inquiries log on to www.newyork.bbb.org. You have the right to file complaints about changes in cable services tier rates and cable programming services within 90 days of the change being reflected on your bill.

Telecommunications Device for the Deaf - New York Relay Service, 1-800-662-1220 - 24 Hours a day

Problems With Your Bill or Service - Send all billing and service correspondence to: Spectrum Business (formally Time Warner Cable), Attn: Business Services Customer Care, 120 East 23rd Street, 8th Floor, New York, NY 10010

Complaint Procedures - If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.

Spectrum Business Voice Provider - Time Warner Cable® Information Services (New York), LLC d/b/a Time Warner Cable®



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Spectrum
BUSINESS®

MADE FOR VALUE



**Buy 1 Mobile
Line Get
1 FREE
for 1 year***

**SPECTRUM MOBILE
UNLIMITED DATA PLAN**

\$29.99
/mo. per line
with Internet*

NO CONTRACTS

- Reliable nationwide 5G
- Unlimited data, talk, and text
- No contracts



CALL 1-855-743-9224



VISIT spectrum.com/business

Limited-time offer; subject to change. Qualified Spectrum Business customers only. Must not have subscribed to applicable services w/ in the last 30 days & have no outstanding obligation to Charter. Devices excluded from offer. 'Unlimited Data Offer': Offer valid for new customers adding lines or for current mobile customers adding Unlimited lines to existing service. Smartwatch does not qualify as a line. Unlimited: Reduced speeds after 20 GB of usage per line. *Free mobile offer is for 1 unlimited mobile line per account for 1 yr. and is reflected with up to 12 mos. credit on bill statement. Requires purchase of new Mobile Unlimited line; limited to one free Unlimited line per account. Standard mobile rates apply after 1 yr. Auto pay required. Offer cannot be combined with other mobile service promotions. Standard mobile rates apply if qualifying services are canceled. Devices excluded from offer. Tablets not eligible for promotion. Free Unlimited line must be ordered at same time as Mobile Unlimited line purchase, and cannot be applied to existing lines on customer account. Additional mobile lines: Standard rates apply. Per line activation fee, Spectrum Business Internet and Auto Pay required. Unlimited: Smartwatch does not qualify as a line. Reduced speeds after 30 GB of usage per line. Mobile service not available in all areas. Other restrictions apply. =To access 5G, 5G compatible phone and 5G service required. Not all 5G capable phones compatible with all 5G service. Speeds may vary. Services subject to all applicable service terms & conditions, which are subject to change. Services & promo offers not available in all areas. Standard pricing applies after promo. period. Installation & other equipment, taxes & fees may apply. Restrictions apply. Call for details. ©2023 Charter Communications, Inc.