



January 9, 2024  
Invoice Number: 2226985010924  
Account Number: 8150 20 007 2226985  
Security Code: 5373  
Service At: 336 E 56TH ST FL GRND  
NEW YORK NY 10022-4145

#### Contact Us

Visit us at [SpectrumBusiness.net](http://SpectrumBusiness.net)  
Or, call us at 855-252-0675

#### Summary

Service from 01/09/24 through 02/08/24  
details on following pages

Previous Balance	127.97
Payments Received	0.00
<b>Past Due Balance - Due Now</b>	<b>\$127.97</b>
Spectrum Business™ Internet	107.98
Spectrum Business™ Voice	19.99
One-Time Charges	8.95
Current Charges Due By 01/26/24	\$136.92
<b>Total Due</b>	<b>\$264.89</b>

#### ACTION REQUIRED: ACCOUNT STATUS DELINQUENT

Your account is now in a delinquent status. The total delinquent amount is due immediately and must be paid to avoid collections activity including, potential service suspension. If you resume service after disconnection due to nonpayment, your past due balance, along with first month of service and a reconnection fee will be required.



4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652  
8150 2000 NO RP 09 01102024 NNNNNYNN 01 000408 0002

CHARLES HENRY PROPERTIES  
336 E 56TH ST GRND FL  
NEW YORK NY 10022-4145



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#### NEWS AND INFORMATION

**NOTE.** Taxes, Fees and Charges listed in the Summary only apply to Spectrum Business TV and Spectrum Business Internet and are detailed on the following page. Taxes, Fees and Charges for Spectrum Business Voice are detailed in the Billing Information section.

**Spectrum Business is made to give you big value** on a small business budget! To discover how you can get a **FREE** mobile unlimited line for 1 year, call 1-833-711-0582 today!

**Spectrum Business TV packages are made to entertain!** Call 1-833-791-0891 to speak with a business specialist and pick the best TV package for your business!



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<b>Total Due</b>	<b>\$264.89</b>
Amount you are enclosing	\$

#### Please Remit Payment To:

CHARTER COMMUNICATIONS  
PO BOX 7186  
PASADENA CA 91109-7186



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## Charge Details

Previous Balance	127.97
<b>Past Due Balance - Due Now</b>	<b>\$127.97</b>

Payments received after 01/09/24 will appear on your next bill.

Service from 01/09/24 through 02/08/24

## Spectrum Business™ Internet

Security Suite	0.00
Domain Name	0.00
Vanity Email	0.00
Spectrum Business Internet Gig	299.99
Promotional Discount	-200.00
Business WiFi	7.99
	<b>\$107.98</b>

Spectrum Business™ Internet Total	\$107.98
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## Spectrum Business™ Voice

Phone number (332) 209-0467

Spectrum Business Voice	49.99
Promotional Discount	-30.00
Voice Mail	0.00
	<b>\$19.99</b>

For additional call details,  
 please visit [SpectrumBusiness.net](https://SpectrumBusiness.net)

Spectrum Business™ Voice Total	\$19.99
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## One-Time Charges

Late Fee	01/09	8.95
One-Time Charges Total		<b>\$8.95</b>
<b>Current Charges Due By 01/26/24</b>		<b>\$136.92</b>
<b>Total Due</b>		<b>\$264.89</b>

## Billing Information

To calculate sales tax - 21.40% of the charge for phone service is for interstate/international activity.

**Tax and Fees** - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit [spectrum.net/taxesandfees](https://spectrum.net/taxesandfees) for more information.

**Terms & Conditions** - Spectrum's detailed standard terms and conditions for service are located at [spectrum.com/policies](https://spectrum.com/policies).

**Notice** - Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your Spectrum Business services.

**Unresolved inquiries:** New York State Department of Public Service: visit their website at: [www.dps.ny.gov/complaints](https://www.dps.ny.gov/complaints); phone 1-800-342-3377.

**The following taxes, fees and surcharges are included in the price of the applicable service** - TAXES: MCTD (186E) Surcharge \$0.11, Sales Tax \$1.17. FEES AND CHARGES: E911 Fee \$1.00, Federal USF \$1.17, Local Excise Tax \$0.31, Regulatory Recovery Fee \$0.20, State Excise Tax \$0.44, State USF \$0.03.

**Regulatory Recovery Fee** - The Service Provider recovery fees include regulatory programs/cost recovery, gross receipts, and other fees to defray the costs of complying with governmental regulations. They are not taxes and are subject to change.

**Late Payment Fee** - Amounts that are not paid when due will incur a late payment fee. The late payment fee will be the lesser of one and one-half percent (1.5%) per month or the highest rate chargeable by law.

**NYC Complaint Procedures** - If your concern has not been resolved to your satisfaction within 30 days, you may contact: New York City Department of Information Technology and Telecommunications (DoITT), 2 MetroTech Center, 4th Floor, Brooklyn, NY 11201. Phone: 311 or email: [nyc.gov/complaint](https://nyc.gov/complaint)

Continued on the next page....

Local Spectrum Store: 700 Broadway, New York NY 10003 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm

Visit [Spectrum.com/stores](https://Spectrum.com/stores) for store locations. For questions or concerns, visit [Spectrum.net/support](https://Spectrum.net/support)

## Simplify your life with Auto Pay!

Spend less time paying your bill  
 and more time doing what you love.

It's Easy - No more checks, stamps or trips to the post office  
 It's Secure - Powerful technology keeps your information safe  
 It's Flexible - Use your checking, savings, debit or credit card  
 It's FREE - And helps save time, postage and the environment

Set up easy, automatic bill payments with **Auto Pay!**

Visit: [spectrumbusiness.net/payment](https://spectrumbusiness.net/payment)

(My Account login required)

## Payment Options

**Pay Online** - Visit us at [SpectrumBusiness.net/payment](https://SpectrumBusiness.net/payment) to get started today! Your account number and security code are needed to register.

For questions or concerns, please call 1-877-227-8711.



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**We are a member of the Better Business Bureau of Metropolitan New York Customer Commitment Program** - For customer inquiries log on to [www.newyork.bbb.org](https://www.newyork.bbb.org). You have the right to file complaints about changes in cable services tier rates and cable programming services within 90 days of the change being reflected on your bill.

**Telecommunications Device for the Deaf** - New York Relay Service, 1-800-662-1220 - 24 Hours a day

**Problems With Your Bill or Service** - Send all billing and service correspondence to: Spectrum Business (formally Time Warner Cable), Attn: Business Services Customer Care, 120 East 23rd Street, 8th Floor, New York, NY 10010

**Complaint Procedures** - If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.

**Spectrum Business Voice Provider** - Time Warner Cable® Information Services (New York), LLC d/b/a Time Warner Cable®





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**Spectrum**  
BUSINESS®

**MADE FOR  
VALUE**



**Buy 1 Mobile  
Line Get  
1 FREE  
for 1 year\***

**SPECTRUM MOBILE  
UNLIMITED DATA PLAN**

**\$29<sup>99</sup>**  
/mo. per line  
with Internet\*

**NO CONTRACTS**

- ☒ Reliable nationwide 5G<sup>1</sup>
- ☒ Unlimited data, talk, and text
- ☒ No contracts



**CALL 1-855-743-9224**



**VISIT [spectrum.com/business](https://spectrum.com/business)**

Limited-time offer; subject to change. Qualified Spectrum Business customers only. Must not have subscribed to applicable services w/ in the last 30 days & have no outstanding obligation to Charter. Devices excluded from offer. \*Unlimited Data Offer: Offer valid for new customers adding lines or for current mobile customers adding Unlimited lines to existing service. Smartwatch does not qualify as a line. Unlimited: Reduced speeds after 20 GB of usage per line. \*Free mobile offer is for 1 unlimited mobile line per account for 1 yr. and is reflected with up to 12 mos. credit on bill statement. Requires purchase of new Mobile Unlimited line; limited to one free Unlimited line per account. Standard mobile rates apply after 1 yr. Auto pay required. Offer cannot be combined with other mobile service promotions. Standard mobile rates apply if qualifying services are canceled. Devices excluded from offer. Tablets not eligible for promotion. Free Unlimited line must be ordered at same time as Mobile Unlimited line purchase, and cannot be applied to existing lines on customer account. Additional mobile lines: Standard rates apply. Per line activation fee, Spectrum Business Internet and Auto Pay required. Unlimited: Smartwatch does not qualify as a line. Reduced speeds after 30 GB of usage per line. Mobile service not available in all areas. Other restrictions apply. =To access 5G, 5G compatible phone and 5G service required. Not all 5G capable phones compatible with all 5G service. Speeds may vary. Services subject to all applicable service terms & conditions, which are subject to change. Services & promo. offers not avail. in all areas. Standard pricing applies after promo. period. Installation & other equipment, taxes & fees may apply. Restrictions apply. Call for details. ©2023 Charter Communications, Inc.