



December 9, 2023

Invoice Number: 2226985120923

Account Number: 8150 20 007 2226985

Security Code: 5373

Service At: 336 E 56TH ST FL GRND
NEW YORK NY 10022-4145

Contact Us

Visit us at SpectrumBusiness.net

Or, call us at 855-252-0675

Summary

Service from 12/09/23 through 01/08/24
details on following pages

Previous Balance	127.97
Payments Received -Thank You!	-127.97
Remaining Balance	\$0.00
Spectrum Business™ Internet	107.98
Spectrum Business™ Voice	19.99
Current Charges	\$127.97

Total Due by 12/26/23 \$127.97

NEWS AND INFORMATION

NOTE. Taxes, Fees and Charges listed in the Summary only apply to Spectrum Business TV and Spectrum Business Internet and are detailed on the following page. Taxes, Fees and Charges for Spectrum Business Voice are detailed in the Billing Information section.

Spectrum Business is made to give you big value on a small business budget! To discover how you can get a **FREE** mobile unlimited line for 1 year, call 1-833-711-0582 today!

Spectrum Business TV packages are made to entertain! Call 1-833-791-0891 to speak with a business specialist and pick the best TV package for your business!



Thank you for choosing Spectrum Business.

We appreciate your prompt payment and value you as a customer.



4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652
8150 2000 NO RP 09 12102023 NNNNNYNN 01 000403 0002

CHARLES HENRY PROPERTIES
336 E 56TH ST GRND FL
NEW YORK NY 10022-4145

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Total Due by 12/26/23 \$127.97

Amount you are enclosing \$

Please Remit Payment To:

CHARTER COMMUNICATIONS
PO BOX 7186
PASADENA CA 91109-7186



815020007222698500127977

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Charge Details

Previous Balance	127.97
Check Payment-thank You 12/07	-127.97
Remaining Balance	\$0.00

Payments received after 12/09/23 will appear on your next bill.

Service from 12/09/23 through 01/08/24

Spectrum Business™ Internet

Security Suite	0.00
Domain Name	0.00
Vanity Email	0.00
Spectrum Business Internet Gig	299.99
Promotional Discount	-200.00
Business WiFi	7.99
	\$107.98

Spectrum Business™ Internet Total **\$107.98**

Spectrum Business™ Voice

Phone number (332) 209-0467	
Spectrum Business Voice	49.99
Promotional Discount	-30.00
Voice Mail	0.00
	\$19.99

For additional call details,
 please visit SpectrumBusiness.net

Spectrum Business™ Voice Total **\$19.99**

Current Charges **\$127.97**
Total Due by 12/26/23 **\$127.97**

Billing Information

To calculate sales tax - 21.40% of the charge for phone service is for interstate/international activity.

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit spectrum.net/taxesandfees for more information.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Notice - Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your Spectrum Business services.

Unresolved inquiries: New York State Department of Public Service: visit their website at: www.dps.ny.gov/complaints; phone 1-800-342-3377.

The following taxes, fees and surcharges are included in the price of the applicable service - TAXES: MCTD (186E) Surcharge \$0.11, Sales Tax \$1.17. FEES AND CHARGES: E911 Fee \$1.00, Federal USF \$1.17, Local Excise Tax \$0.31, Regulatory Recovery Fee \$0.20, State Excise Tax \$0.44, State USF \$0.03.

Regulatory Recovery Fee - The Service Provider recovery fees include regulatory programs/cost recovery, gross receipts, and other fees to defray the costs of complying with governmental regulations. They are not taxes and are subject to change.

Late Payment Fee - Amounts that are not paid when due will incur a late payment fee. The late payment fee will be the lesser of one and one-half percent (1.5%) per month or the highest rate chargeable by law.

NYC Complaint Procedures - If your concern has not been resolved to your satisfaction within 30 days, you may contact: New York City Department of Information Technology and Telecommunications (DoITT), 2 MetroTech Center, 4th Floor, Brooklyn, NY 11201. Phone: 311 or email: nyc.gov/complaint

We are a member of the Better Business Bureau of Metropolitan New York Customer Commitment Program - For customer inquiries log on to www.newyork.bbb.org. You have the right to file complaints about changes in cable services tier rates and cable programming services within 90 days of the change being reflected on your bill.

Continued on the next page....

Local Spectrum Store: 700 Broadway, New York NY 10003 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm

Visit Spectrum.com/stores for store locations. For questions or concerns, visit Spectrum.net/support

Simplify your life with Auto Pay!

Spend less time paying your bill
 and more time doing what you love.

It's Easy - No more checks, stamps or trips to the post office
 It's Secure - Powerful technology keeps your information safe
 It's Flexible - Use your checking, savings, debit or credit card
 It's FREE - And helps save time, postage and the environment

Set up easy, automatic bill payments with **Auto Pay!**
 Visit: spectrumbusiness.net/payment
 (My Account login required)

Payment Options

Pay Online - Visit us at SpectrumBusiness.net/payment to get started today! Your account number and security code are needed to register.

For questions or concerns, please call 1-877-227-8711.



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Telecommunications Device for the Deaf - New York Relay Service,
1-800-662-1220 - 24 Hours a day

Problems With Your Bill or Service - Send all billing and service
correspondence to: Spectrum Business (formally Time Warner Cable),
Attn: Business Services Customer Care, 120 East 23rd Street, 8th Floor,
New York, NY 10010

Complaint Procedures - If you disagree with your charges, you need to
register a complaint no later than 60 days after the due date on your bill
statement.

Spectrum Business Voice Provider - Time Warner Cable® Information
Services (New York), LLC d/b/a Time Warner Cable®



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BUSINESS®

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Spectrum
BUSINESS®

**MADE FOR
VALUE**



**Buy 1 Mobile
Line Get
1 FREE
for 1 year***

**SPECTRUM MOBILE
UNLIMITED DATA PLAN**

\$29⁹⁹
/mo. per line
with Internet*

NO CONTRACTS

- ☒ Reliable nationwide 5G
- ☒ Unlimited data, talk, and text
- ☒ No contracts



CALL 1-855-743-9224



VISIT spectrum.com/business

Limited-time offer; subject to change. Qualified Spectrum Business customers only. Must not have subscribed to applicable services w/ in the last 30 days & have no outstanding obligation to Charter. Devices excluded from offer. *Unlimited Data Offer: Offer valid for new customers adding lines or for current mobile customers adding Unlimited lines to existing service. Smartwatch does not qualify as a line. Unlimited: Reduced speeds after 20 GB of usage per line. *Free mobile offer is for 1 unlimited mobile line per account for 1 yr. and is reflected with up to 12 mos. credit on bill statement. Requires purchase of new Mobile Unlimited line; limited to one free Unlimited line per account. Standard mobile rates apply after 1 yr. Auto pay required. Offer cannot be combined with other mobile service promotions. Standard mobile rates apply if qualifying services are canceled. Devices excluded from offer. Tablets not eligible for promotion. Free Unlimited line must be ordered at same time as Mobile Unlimited line purchase, and cannot be applied to existing lines on customer account. Additional mobile lines: Standard rates apply. Per line activation fee, Spectrum Business Internet and Auto Pay required. Unlimited: Smartwatch does not qualify as a line. Reduced speeds after 30 GB of usage per line. Mobile service not available in all areas. Other restrictions apply. To access 5G, 5G compatible phone and 5G service required. Not all 5G capable phones compatible with all 5G service. Speeds may vary. Services subject to all applicable service terms & conditions, which are subject to change. Services & promo. offers not avail. in all areas. Standard pricing applies after promo. period. Installation & other equipment, taxes & fees may apply. Restrictions apply. Call for details. ©2023 Charter Communications, Inc.

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Security Code:

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Spectrum
BUSINESS®

MADE TO ENTERTAIN



Add

**Spectrum
TV Essentials**

\$24⁹⁹
/mo. when
bundled with
Internet[‡]
NO CONTRACTS

- ✓ Stream 60+ HD channels
- ✓ Popular entertainment, weather and news channels
- ✓ No equipment charges
- ✓ No cable box



CALL 1-855-743-9227



VISIT spectrum.com/business

Limited-time offer; subject to change. Qualified Spectrum Business customers only. Must not have subscribed to applicable services w/ in the last 30 days & have no outstanding obligation to Charter. ‡Spectrum Business TV Essentials \$24.99/mo. offer requires subscription to Spectrum Business Internet. Additional taxes/fees may apply. Spectrum TV App required and is available through Apple TV, Roku or web browser (via SpectrumTV.com). SpectrumTV.com requires supported laptop/computer-based browser. Spectrum Business streaming video service is only accessible through Spectrum Business Internet connection at business location. Account credentials may be required to stream some TV content online. Number of channels may vary. All channels not available in all areas. Additional services are extra. Services subject to all applicable service terms & conditions, which are subject to change. Services & promo. offers not avail. in all areas. Standard pricing applies after promo. period. Installation & other equipment, taxes & fees may apply. Restrictions apply. Call for details. ©2023 Charter Communications, Inc.

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