

**Get answers fast**

- Visit verizon.com/business
- Call 1.800.Verizon (1.800.837.4966)

You're enrolled in auto pay:

\$253.87

Auto pay date Apr 8

This month's charges

Internet & Phone Bundle	\$184.99
Services & Equipment	\$33.50
Fees & Other Charges	\$35.38
Total Due by April 21	\$253.87

Offers & benefits

Increase productivity

Reduce cybersecurity risks, too. Get Business Internet Secure to help safeguard your devices by blocking access to malicious websites and restricting access to social media and other categories. Visit verizon.com/businessinternetsecure

Get Digital Ready

Verizon Small Business Digital Ready gives small businesses like yours personalized tools to help you succeed in today's digital world. Get access to learning modules, expert coaching, peer networking, grant opportunities and more. To learn more, visit verizon.com/smallbusinessdigitalready

Account Number: 853-077-585-0001-81

Auto Pay Amount: **\$253.87 032725**

Auto Pay Scheduled - Do Not Send Payment

0006208 01 AV 0.545 KY032711 0032 XX
534 W 42 ST
225 W 35TH ST FL 14
NEW YORK NY 10001-1904

VERIZON
PO BOX 15124
ALBANY NY 12212-5124

V5 853077585000181 000000000000 000000253872

Use My Business

Save time. Add services. Pay bills. Manage most account needs online. Learn more at verizon.com/my-business

Your Bundle

Bundle	Price
Fios Internet 75M/75M - 2YR	119.99
Solutions Bundle Line 2 Yr	65.00
Bundle Price	\$184.99

Do more with Fios

Video conferencing, cybersecurity tools & internet listing marketing service are just some of the extras we can offer our Fios customers. Call 888.833.8035. Also ask about extra savings when you combine Fios Internet with a Verizon Wireless Business Unlimited plan. Terms apply.

FAQ Frequently Asked Questions**How can I review my bill in more detail?**

Review your bill at verizon.com/smbbillview. Select 'View Details'.

How do I sign up for paper free billing?

You can enroll in paper free billing at verizon.com/smbpaperfree.

If a credit or adjustment is applied, where do I find this on my bill?

Credits and Adjustments are located on page 3 of your bill. It may take up to two billing cycles for credits to be applied to your account and appear on your bill. You can also visit verizon.com/smbbillview. Select 'History' and then 'Payment History'. You will see options for active investigations and any credits granted.



Details of Payments

Payments

Previous Balance	253.87	
Payment Received - Thank You	-253.87	3/10
Balance Forward	\$0.00	

Details of Charges

Internet & Phone Bundle

Your monthly price.

Your Solutions for Business bundle includes:

 Fios Internet 75M/75M - 2YR
 Solutions Bundle Line 2 Yr

Bundle Price **\$184.99** 3/28 - 4/27

Services & Equipment

Equipment and additional services to personalize your Fios service.

Services

5 IP Addresses	20.00	3/28 - 4/27
Security and Cloud 25 GB 4:02 pm	8.51	3/21 - 4/20
Internet Security Suite Multi-Device		
4:02 pm \$6.04/Verizon Cloud 25 GB		
4:02 pm \$2.47		

Equipment

 Rent: Wireless Router **4.99** 3/28 - 4/27

Subtotal

\$33.50

Fees & Other Charges

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Taxes, Governmental Fees & Surcharges

NY State and Local Sales Tax	8.47
Federal Excise Tax	.38
911 Surcharge	1.00

Verizon Surcharges & Fees

NY State and Local Tax Surcharges	4.33
Federal Universal Service Fee	7.36
NY Universal Service Fund	.28
Federal Subscriber Line and Access Recovery Charge	8.62
VLD Carrier Cost Recovery Charge	.36
VLD Long Distance Access Charge	1.85
VLD Long Distance Administrative Charge	.74
NY Municipal Construction Surcharge	1.99

Subtotal

\$35.38**Total Due****\$253.87**

Important

Monthly Surcharge for NY State Universal Service Fund

Subject to review by the New York Public Service Commission, the NY State Universal Service Fund monthly surcharge will be changed to \$ 0.45 cents per line beginning April 1, 2025. This change does not apply to Lifeline service.

Customer Notices

Your Choices to Limit Use and Sharing of Information for Marketing

You have choices about Verizon's use and sharing of certain information for the purpose of marketing new services to you. Verizon offers a full range of services, such as television, telematics, high-speed internet, video, and local and long distance services.

Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

- Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

- Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

Service Providers

Verizon NY provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet

service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

Late Payment Charges

To avoid a late payment charge of \$5 or 1.5% of your total due, whichever is greater, full payment must be received before Apr 28, 2025.

Ways to Pay

- Use the My Fios app (works for non-Fios customers too)
- Go online - verizon.com/businesspayonline
- Set up Auto Pay - verizon.com/smbautopay
- Pay in person: verizon.com/paymentlocations
- Call us at 1.800.Verizon (1.800.837.4966) - fee applies

Restatement of Charges

This chart restates your charges by category. Basic includes local telephone service, related taxes, fees and installation charges. To help you maintain your local service when you can't pay your bill in full, Verizon applies your payment first to Basic. If you don't pay your Basic New Charges each month Verizon could disconnect your local telephone service. If you don't pay Non Basic New Charges, Verizon won't disconnect your local telephone service but these services may be suspended.

Category	Past Due	New	Total
Basic	.00	12.77	12.77
Non Basic	.00	241.10	241.10
Total	.00	253.87	253.87

Services

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Blocking of Third Party Charges Available

You can block third party charges to your Verizon bill. Visit verizon.com/blocking or call 1.800.VERIZON (1.800.837.4966).